Valued Quality. Delivered.
Our commitment to meeting our clients’ needs and expectations is expressed in our proposition: **Valued Quality. Delivered.**

To us it is a shared ideal that inspires and drives us. To you it is our promise that the unparalleled quality of our skills and services will deliver real and relevant value to your processes, products and brands.
Globalisation is changing the world, opening up new markets and sources of supply but also increasing competition. There is continual pressure to shorten production cycles and control costs to maintain competitive advantage.

At the same time, your obligations have never been greater. Every aspect of your business is under the spotlight and every new market and regulatory change brings new rules and requirements. Your sustainability performance is an increasingly important factor when doing business, influencing the future continuity and success of your business.

With Intertek as your partner, you can pursue your business goals in the confidence that all quality and safety aspects of your products and processes are taken care of. Our services can help you to focus on what matters most to your business - growing revenues, increasing market share and achieving greater business success.

You can also be certain that your reputation is in safe hands. Intertek’s in-depth and far-reaching expertise brings assurance to manufacturing and operations for hundreds of companies and millions of consumers worldwide every day.

Our global reach and local presence in more than 100 countries means we can deliver innovative, customised commercial and compliance solutions everywhere you do business, not just today but in the future as well.

In a world that is constantly changing, it is reassuring to know that professional and expert support is always available, whenever and wherever you need it.
Value that’s felt in virtually every sector and all around the globe.

Whether saving you time or money, or enhancing your brand’s reputation, our true value lies in the confidence our expertise gives you to be powerful in your marketplace.

Testing
Using internationally approved methods, standards, equipment and guidelines, we test products, commodities, food and raw materials to ensure that what you produce or offer for sale meets all external safety requirements and your own quality standards.

Drawing on a complete understanding of government regulations and the rules that apply to your industry, we can also help you to monitor and optimise your processing chain and address any potential weak points.

Inspection
Our inspection services cover every aspect of your manufacturing and distribution operations - including factory, custody transfer, pre- and in-production, random sampling, pre-shipment, and loading supervision - to ensure compliance with country and industry requirements and your own customer specifications.

Our audits can monitor the integrity of your supply chain and ensure that systems, management and operating procedures meet expected standards.

Certification
Intertek’s independent third-party certification services play a vital role in global trade. We lead the way with fast and simple processes that accelerate time-to-market, helping you to access new geographies and product categories and broaden your revenue profile.

More than 40 countries participate in our CB Scheme, a harmonised testing programme that simplifies domestic certification. As well as certification marks that include ASTA, BEAB, CE, ETL, GS, S and WH, we offer our own internationally-recognised Quality & Performance Mark for products.

Auditing
Auditing adds operational value as well as providing you with assurance of your business performance and compliance with statutory obligations. We can conduct independent audits of your own organization (third-party), or audit other businesses on your behalf (second-party).

Our client-focused services range from verifying individual processes, to third-party certification of management systems, to full supply chain inspection, development, safety and compliance checks. These are supplemented by training and business solutions that can be customised to your requirements.
Safety and quality are of the greatest importance to you and everyone involved in the manufacture and distribution of products and services. The cost of a product or process failure is measured in more than just money. It can also do lasting harm to your reputation.

At Intertek, we understand the different needs and concerns that apply at each stage of the product chain, from the sourcing of raw materials through to the manufacture and distribution of the finished product, and the various licensing requirements, regulations and standards that have to be met every step of the way.

Our innovative approach and client-focused understanding means we can make a positive impact on our clients’ sustainability performance; whether that’s through verification services on product and environmental performance or the contribution we make towards improving industry and sector regulatory frameworks.

We support authorities around the world by ensuring that consumers receive the level of protection they deserve. And we work with all kinds of companies to ensure that their safety and quality systems and processes make the greatest contribution to their business success.

With world-class expertise across the full range of quality and safety activities, we can do more than just help you manage risk and achieve compliance.

Refining your supply chain; reducing recall; accelerating time-to-market; improving distribution - our knowledge, experience and unique set of skills can help you to address your most important commercial challenges and gain a genuine and appreciable competitive edge in your markets.

With this, our unmatched value, we stand apart from our competitors. And coupled with unparalleled quality, we possess the stronger proposition.

Outsourcing

Outsourcing offers opportunities to focus your capital and human resources on core activities, allowing you to achieve your commercial and technical goals more quickly and at a lower cost. Other benefits include maximisation of talent in areas of greatest return, increased capacity for innovation, accelerated product development, efficiency gains and risk transfer. Intertek is a world leader in devising innovative outsourcing business models for functions ranging from corporate R&D to quality control.

Advisory

Our advisory services enable you to draw on our knowledge and understanding of global products, technology and markets to advance your business. Our insights on the consumer and market trends, technology and regulatory developments affecting your business can assist you with your research and development and help you achieve global compliance.

Our expertise can also help you to improve the effectiveness of your business strategy and the performance of your processes and business operations.

Training

Our training programmes offer you opportunities to acquire valuable knowledge and skills from renowned technical experts, scientists and certification specialists from around the world.

We offer a wide range of courses to help you address issues such as the quality and safety of your work environment, safe equipment handling, product safety and process training on technical topics. We can also develop programmes to address the specific training needs of your business.

Quality Assurance

We share your understanding that quality is as much about the perception of consumers as it is about controlling your manufacturing processes. Our testing, auditing, inspection and certification of your systems, processes, raw materials and products can help you to fulfil all expectations.

Quality assurance, safety and training programmes are tailored to your needs at every stage from concept through to distribution to help you meet industry standards and adopt global best practices for your business.
The context of a changing market
Demand for the secure and sustained supply of energy has never been greater. New deposits of oil, coal and gas are needed to offset field declines and create growth, often in remote and inhospitable locations. Speed-to-market is essential to retain and win contracts.

The quality we bring
As your global partner, we can help you to understand, reduce and avoid the risks you face and take advantage of opportunities to improve quality, yield and profitability. We are at the cutting edge of developments, testing the new breed of biofuel and clean energy products to establish their ecological credentials.

Our value in practice - faster flows
Many field operators are seeking ways to share infrastructure for transportation of hydrocarbons within pipeline systems. We have worked closely with some of the major oil companies to develop better ways to analyse crude oils from offshore production fields. Our services have enabled these clients to organise distribution using common pipelines.

Intertek has developed a ground breaking approach that uses near infra-red to conduct pipeline crude oil analysis in combination with predictive software.

It is a solution that is quicker, as accurate and more cost-effective than conventional analysis techniques, providing our clients with commercial and operational advantages. The system can be widely used in the field, which further enhances its appeal.

This innovation in allocation is enabling our clients to cut costs, increase revenues and deliver greater profitability.

Our value in practice - meeting health and environmental responsibilities
The control of hazardous chemicals presents a challenge for many companies nowadays. Intertek helps clients to devise and implement compliance programmes to ensure that their products and processes meet health and environmental laws, customer protocols and corporate social responsibility objectives. For a leading company that provides products and services for hospitals, our work involved supporting training, testing, data collection and surveillance activities everywhere that their components and products are manufactured and sourced. Our service has given our client the competitive edge they desired through greater transparency and more effective management of their supply chain. As a result, they can provide proof of compliance with all legal and customer requirements and address any issues as soon as they arise.
The context of a changing market
Capital expenditure on new facilities is increasing in certain regions of the world. At the same time, improving output efficiency from existing assets remains a priority for many businesses.

The quality we bring
Using our in-depth knowledge of the oil, gas, petrochemical, power, renewable energy, civil and infrastructure fields, we can provide you with optimised supply chain and asset integrity management solutions to help you achieve productivity gains. With our global network, we have the local know-how to support the large-scale public infrastructure projects expected in coming years.

Our value in practice - producing the best results
Companies involved in on-site manufacturing and remote assembly are always looking for ways to make processes more efficient and to reduce the associated risks. Sophisticated data capture and measurement and advanced laser scanning technology are the solution, and with our specialist expertise, Intertek is a leader in this field. This is the reason why we were engaged by one of the world’s leading energy companies on the construction of a new offshore platform in the Gulf of Mexico. We helped plan the project, assisted with the design and production of components and oversaw their assembly on-site. The installation proceeded so quickly that the platform was ready for operation ahead of schedule, providing significant cost savings for our client. The overall construction process was also much safer.

Our value in practice - meeting quality and reliability requirements
Safety, reliability and performance are critical for any company, and in order to achieve this, a major energy company contracted Intertek Moody as the sole supplied quality surveillance provider for their major capital expansion facility project.

We assisted our client on the entire project through input in supplier selection, development of a project execution plan, conducting all global vendor inspections as well as the provision of a communication and document control system. Having qualified and professional services at hand provided our client with confidence that their equipment met agreed quality standards.

In addition, the many major engineering houses involved in the project utilized Intertek Moody’s services exclusively on a multitude of purchase orders for equipment, helping ensure that the worldwide execution of work stayed within our client’s time limits and quality expectations.
The context of a changing market
Globalisation has transformed the world's consumer goods and retail markets. Goods travel thousands of miles to reach the consumer. As a result, your manufacturing and distribution operations can involve multiple suppliers and agents, all of whom must be inspected locally to ensure that your internal and external standards are met. At the same time, consumers expect an ever greater choice of products and at an ever lower cost.

The quality we bring
We understand the complex operational and regulatory challenges that you face and their implications. Our solutions integrate safety, quality and compliance into every aspect of your business.

Our value in practice - higher quality in store
When one of the industry's biggest names wanted to improve their quality control procedures in various countries, they chose to work with Intertek. Our ability to support global trade combined with an on-the-ground presence allows genuine insight and understanding of local cultures and operations. Our solution balanced global and local concerns. Multi-disciplinary quality assurance teams worked closely with the client in each location to analyse the supply chain and strengthen local quality control procedures at source. Our innovative database technology provided transparency and allowed rapid analysis and correction of problems in supply before they could reach the shelf.

Fewer problems mean reduced costs for our client and greater satisfaction for their consumers. These improvements are also helping to protect the company's worldwide reputation and global brand value.

Security from technology

Our virtual database tools provide 24/7 transparency and allow rapid real-time analysis and documentation of field data, helping us to deliver immediate solutions and recurring benefits for clients.
The context of a changing market
Concern over the safety of toys and games made in other countries, particularly those in the developing world, has increased demand for independent assurance of quality and safety. New regulations such as certification and third-party testing requirements, limits on the use of certain raw materials and other provisions mean that your compliance environment is constantly changing.

The quality we bring
We can help you to make sure that your products meet new standards for design, quality and performance and fulfil consumers’ expectations.

Our proprietary certification programme provides a branded trust mark that is globally recognised.

Our value in practice - playing safe
When one of the most recognised brands and largest corporations in the world moved into manufacturing and marketing toys for children, they recognised it was time to invest even further care and consideration in product safety. They chose Intertek because they wanted a service provider that could appreciate their concerns and meet their needs on a global scale, not only for today but for tomorrow as well.

We have worked closely with our client for many years to ensure that safety is built into the design of every one of their products. Nothing is left to chance. We have researched millions of records to identify which toy features are most likely to cause injury and conducted predictive analysis to assess how toys might be used in and outside of play. Each toy is subjected to rigorous testing to ensure its appropriateness.

Our responsibilities extend to the policies, procedures, requirements and specifications that cover all products and product lines for children in the countries where our client operates. We have developed customised training for our client and all of their suppliers as well. The results speak for themselves - not one incident to date; no reputational damage; lots of happy children.

The context of a changing market
Carcinogenic dyes in textiles are just one example of the safety and environmental concerns that are driving new regulation in this market. On the commercial side, counterfeiting is a constant threat, especially for premium brands.

The quality we bring
Our testing, inspection, certification and quality assurance services can help you minimise the risks you face and protect your interests as well as those of consumers. We perform evaluations at all stages of development and production and test finished products for maximum reassurance. With our global network, our services can be provided wherever you need them, from manufacturing sites to buying offices.

Our value in practice - getting a grip on product quality
For premium brands, any customer return is a serious matter. We worked with the owner of some of the most prestigious names in global retail to help them focus on quality and be more proactive in their management of suppliers. By transferring our expert knowledge and skills, we helped our client to drive improvements in supplier performance.

As is often the case with luxury brands, the company was sourcing from nearly 100 different suppliers and in small quantities. An initial monthly analysis of the quality of supplied goods revealed an unacceptably high failure rate. Through training and root cause analysis, we helped our client to spot the most frequent defects, take control of the situation and implement changes. Our latest analysis of product quality shows a three-fold reduction in the failure rate.

Zero injuries have been reported following the implementation of our meticulous quality and safety programme for toys marketed by this global client.

Toys, Games & Hardlines
Textiles, Apparel & Footwear
The context of a changing market

The importance of food provenance is a fundamental long-term consumer trend. Consumers want to know more about what they are eating and where it has come from. They are often willing to pay a premium for the most healthy and ethical choices.

The quality we bring

We can provide you with competitive advantage by assessing and certifying the quality and safety of your systems, processes and products. We can also confirm the appropriateness and integrity of your production and distribution methods. We offer global quality and safety solutions and best practices for every aspect of your business, from field to fork.

Our value in practice - the perfect ingredients

With thousands of suppliers dispersed across the globe, it is a major operation for food and beverage companies to conduct regular on-site quality and food safety audits. Managing multiple service providers brings its own challenges as well. Our client wanted to outsource this responsibility to a single supplier that could provide global consistency of method and reporting as well as deliver financial benefits through economies of scale. They also wanted to minimise any disruption to their day-to-day operations.

Having worked extensively with Intertek over the years to improve the traceability, transparency and sustainability of their food chain, our client knew that they could trust us to deliver. They also recognised the value of our industry focus and local presence worldwide. Our local teams worked closely with suppliers in each location to review their operations and advise any corrective action required. We have raised the compliance level up to the required standard at each point in our client’s global supply chain. Our sole supplier model has also delivered on expectations of substantial operational cost savings.

Success from response

Within nine months we had established the testing methodology and installed the necessary resources, which included a specialised large-scale injection moulder, ahead of schedule.

The context of a changing market

To be competitive today, your production processes must be lean and efficient without cutting corners on safety. There is also pressure to produce or use the most environment-friendly chemicals and which at the same time have to be safe to humans.

The quality we bring

With expertise in every area from R&D to manufacturing and distribution, we can help you to adapt your value chain and compliance programmes to this environment. Our outsourcing solutions can assist you in managing your cost base and help you to enhance innovation as well. Experienced and highly qualified inspectors, scientists and engineers who can provide rapid and authoritative answers to your needs staff our chemical testing laboratories.

Our value in practice - driving innovation

Within the automotive industry, tough and flexible plastics called polyolefins are prized for the significant cost and weight savings they contribute to car design, assembly and ‘in service’ life. In one of the biggest ever laboratory outsourcing contracts, we work with one of the world’s leading manufacturers of plastics who supplies the automotive industry. We provide quality control for their manufacturing plants to assure product consistency, plant reliability and drive cost leadership.

We’ve subsequently expanded our involvement in this area to include polymer processing and all testing activities specifically for the automotive market. A rapid response in human and capital resources was required to maintain continuity and provide the cost and speed-to-market benefits that our client had targeted to secure their commercial position and provide them with the capacity to expand further.
The context of a changing market
Many evolving regulations are focusing on climate change and environmental impact throughout the product life cycle. Consumers want products that are energy efficient, not just safe and reliable. These trends are global, but consumer attitudes and regulatory requirements differ by region.

The quality we bring
We can help you to understand and satisfy the different rules and expectations you face, across all product categories, everywhere you do business. In a competitive global market, product variety provides opportunities for differentiation. Intertek’s distinctive proprietary marks can give you competitive advantage by demonstrating your commitment to product quality and performance and providing consumers with additional peace of mind.

Our value in practice - energising process performance
China has become one of the world’s biggest supply markets and we have worked with local companies to help them compete on the global stage. We contributed expertise in multiple areas for one of the world’s largest manufacturers of white goods. By assisting design and R&D and providing training to raise levels of internal capability, we helped our client make and market better products at a much faster rate. This has enabled them to secure competitive advantages in their markets and further their international growth ambitions as well.

Our value in practice - cutting lead times
Fast turnaround was a priority for the largest solar panel manufacturer in North America. With a US$3bn product backlog, they needed to accelerate their product certification to overcome an expensive bottleneck in their production process. Previously, the path from submission to market took up to 18 months to complete. We reduced it to less than three months, establishing a new benchmark not just for our client but for the industry as well. With new testing facilities being opened in North America and China, we are set to play an important part in our client’s future growth too.

Economy from streamlining
We reduced this client’s solar panel testing process from 18 months to 84 days. Accelerating product delivery by 83% has increased customer satisfaction and improved sales.
The context of a changing market
Low-cost versions of mainstream products and new distribution models such as the bundling of products and services offer creative ways to reach cost-conscious consumers in new markets.

The quality we bring
We can help you ensure that your products comply with local requirements to take advantage of these and other trends. Our safety services support global distribution of your products and provide worldwide protection for your brands.

Our value in practice - delivering expert advice
Our regulatory knowledge was instrumental in helping one of the world’s fastest-growing manufacturers of own-brand IT products to increase their market penetration. We advised this Taiwan-based client that switching to a more widely recognised safety mark could strengthen their competitive position in North America. By providing certification services and associated technical support, internal training and distributor education, we helped our client to adopt the new mark. With lead times halved, products now get to market faster and in greater volumes and testing costs have been reduced by as much as one-third.

Our value in practice - making connections
Also in North America, we helped one of the leading telecoms companies to connect with new audiences. Our client already had 69 million customers on their national wireless voice and data network in the US, but they wanted to target many more by inviting manufacturers to increase the range of compatible devices available to consumers. As their first approved independent third-party device testing lab, we are responsible for certifying that these devices comply with their technical and performance criteria.

The context of a changing market
Issues such as emission levels and energy efficiency continue to dominate the regulatory agenda.

The quality we bring
Through our performance, testing and validation services, among others, we can help you to develop technologies and materials that address environmental concerns and standards as well as your commercial requirements. We have the ability to support you in every area, from the optimisation of your product life cycles to the development of the quality management systems that you use.

Our value in practice - maximum speed
When an automotive client wanted help in developing an innovative fuel system to make diesel burn cleaner and more efficiently, they chose Intertek because they needed a well-equipped laboratory that could handle high testing volumes but also run different test programmes to the same high standard; performing not just validation testing, but vibration and environmental assessments as well. The client also valued our ability to deliver instant feedback reports that could help them secure a commercial advantage in their market. Our customised reporting tool allowed results to be read directly from the engine bays 24/7.

The range of services that we can provide in so many locations means we are ideally placed to support our client’s business globally. The most recent development is the expansion of our testing platform from North America into Asia Pacific and Europe.

Our value in practice - mission accomplished
As one of the biggest and best-known certifiers in the aerospace industry, Intertek was the natural choice to provide this service to one of the global leaders in aerospace and defence. The company had been working with multiple certifiers but recognised that building a long-term relationship with a world-class partner could increase efficiency, consistency and provide cost savings.

The client’s quality management system has grown over the years, incorporating new sites and standards as part of its commitment to continuous improvement. The company now has ISO 9001, AS91100 and ISO 14001 certification across eight facilities. Intertek was one of the first providers of AS91100 certification and we are now among the top certifiers in the world for this global standard.

Optimisation from knowledge
Our IT client achieved a 50% saving in time-to-market when they followed our recommendation to adopt a new quality mark; their previous procedure took twice as long to complete.
The context of a changing market
The market for green building materials is growing rapidly. Consumers are more environmentally-aware and want to know that products are sustainably sourced. In difficult economic times, product characteristics such as reliability and durability become all the more valuable.

The quality we bring
We can help you to bring your product offering into line with changing market conditions and access new markets for your products. We offer evaluation, testing and certification for everything you make, to industry standards and your own requirements.

Our value in practice - constructing unique solutions
As a client-focused business we are used to moving fast to meet the individual needs of different companies and organisations. When a US company wanted to test a variety of marine fire suppression systems within a short space of time, we worked rapidly to get the job done in just four weeks. In that time we created a purpose-built fire testing facility, sourced the specialist calibration equipment required to get the best results and conducted 49 full-scale fire tests, which involved four different configurations of the test room.

With a time frame that allowed little margin for error, we had to work long and hard to meet our client’s expectations, especially during the lengthy shifts of the two-week testing phase. But having made a commitment to deliver, there was no question of missing the deadline. Using our data, the marine industry has implemented new rules on fire suppression capacity and location to provide greater onboard safety.

The context of a changing market
New technological developments are providing you with the opportunities for more accurate and efficient analysis at continually improving limits of detection.

The quality we bring
With high end equipment, including advanced instrumentation and both robotics and automated systems we can offer improved precision and sensitivity - not only at the point of exploration but for product testing, raw materials analysis and environmental monitoring. This improves cost effectiveness and enhances results. In addition, we also provide inspection of minerals shipments which remains a commercial priority especially in developing economies. We provide complete analytical solutions for your industry.

Our value in practice - facilitating product and process control
Mining companies require fast, accurate analysis for grade control at the mine-sites, process control at the plant and for quality control when shipping mineral products to customers.

When a client in Australia asked us to perform both services our solution was to establish two dedicated laboratory facilities linked by common methods and technology. Advanced minerals laboratory robotic and automated systems are highly customised and designed to meet specific laboratory requirements. An onsite laboratory at the mine carries out rapid chemical analysis of iron ore samples. Meanwhile a Port site laboratory performs subsequent analysis and certification of all product shipments.

Sourcing staffing and accommodation in remote mining areas is difficult and expensive. Our fully automated solution utilising the latest robotic technology provides our client with rapid sample throughput, unparalleled consistency, a comprehensive audit trail, synchronised process control and improved reliability whilst excluding human error and dramatically reducing staffing numbers and OHS exposure to employees.

Performance from systems
At our client’s remote location in Australia our automated system prepares and processes more than 500 tonnes of iron ore and analyses over 275,000 samples annually with just 14 staff.
The context of a changing market
As R&D costs continue to rise and the pathway to regulatory approval becomes more difficult, time-to-market has become a critical factor.

The quality we bring
We can assist your R&D efforts and help you meet specific regulatory requirements for the development and manufacture of new drugs and medical technologies. We support every phase of the process, right up to the packaging and delivery of finished products. Our expertise ranges from analytical testing programmes and bioanalysis of drug products entering clinical trials to certification and testing of the latest medical device technology and improving the yields of tomorrow's surgical tools.

Our value in practice - decisive intervention
When a top 10 global pharmaceutical company had just four weeks to quantify the levels of specific trace metals present during three different stages of a production process, Intertek’s reputation for troubleshooting led them to contact us immediately. Our team worked around the clock with the client to evaluate the issue and provide validated data to quantify the trace metals. The challenge was complicated by our discovery of an unknown process impurity that had to be identified and removed. As well as taking additional time to resolve, this discovery made it necessary to repeat the entire analytical programme, to prove this impurity was absent during the production cycle. Ultimately, our work ensured that drug manufacture could continue on schedule - avoiding the significantly greater costs of delayed production for a new medicine.

Our value in practice - international regulatory insight
Our regulatory knowledge and understanding are also highly valued by the world’s largest manufacturer of rehabilitation equipment for skeletal, muscular, neurological and soft tissue disorders. As well as providing testing and certification services, we help our client to navigate the labyrinth of medical regulatory standards that apply to their products. For instance, when a new edition of the IEC 60601 international series of standards for electronic medical devices was released, we were able to determine which edition would be most suitable for the client’s design, certification and market entry needs. Our client has built a reputation for engineering excellence, which we are helping them to grow.

Our pharmaceutical client would have lost potential revenue of US$350,000 per day if we had not been able to validate their quality control methods within the deadline set by the regulator.
The services that Intertek provides meet the needs of all kinds of organisations working in the widest range of fields, markets and geographies. Whatever safety or quality issues you face, we have the flexibility and the experience to deliver the right solutions for your business.

A list of the services we offer and the sectors that we serve within each industry area, as well as our cross-industry services, can be found below.

The broad categories that cover these individual services are explained in detail on p02-03.

In summary, we offer:

- **Testing** services to help you protect your reputation
- **Inspection services** to help you manage risk
- **Certification services** to help you reach new markets
- **Auditing services** to help you control operations
- **Outsourcing services** to help you focus on core activities
- **Advisory services** to help you advance your business
- **Training services** to help you improve your performance
- **Quality Assurance** services to help you meet expectations

### Cross industry services
- Advisory Services
- Analytical Problem Solving
- Auditing Services
- Certification
- Climate Change
- Consulting Services
- Corporate Social & Environmental Responsibility
- Corrosion Measurement & Consultancy
- End of Life & Waste Compliance
- Engineering Consultancy
- Environmental Compliance
- Expert Legal Witness
- Laboratory Design & Consulting
- Laboratory Outsourcing
- Laboratory Services
- Legal & Insurance
- Life Cycle Assessment
- Management Systems Auditing & Certification
- Materials Analysis & Consultancy
- Outsourcing
- Quality Assurance
- REACH & RoHS Compliance Services
- Registration & Certification
- Regulatory Services
- Restricted & Controlled Substances
- Retail, Distribution Import
- Risk Management
- Second Party Auditing
- Supply Chain Management
- Sustainability
- Technical Staffing
- Training
- Toxicology

### Aerospace & Automotive
- Airbags
- Ballistics
- Batteries Testing
- Catalyst Testing & Optimisation
- Composites Testing (NADCAP Certified)
- Durability
- E V Battery
- E V Component
- E V Charge Station
- Engine Emissions Testing
- Engine Services
- Fuel System Services
- Lighting
- Lubricant Services
- Marine
- Metallurgy & Materials
- Personal Protective Equipment
- Plastics Testing
- Used Oil Analysis
- Vehicles
- VOC Testing

### Building Products
- Construction Products
- Door & Openings
- Fenestration
- Fire Doors
- Fire Testing
- Furniture
- Hardware
- Hearth Products
- Manufactured Wood
- Plumbing
- Roofing Products

### Chemicals
- Additive Analysis
- Advanced Materials
- Air Pollution Consultancy
- Analysis & Testing
- Cargo Inspection & Testing
- Catalytic
- Chemicals Analysis
- Coatings, Inks & Adhesives
- Engineering & Consulting

### Environmental, Regulatory & Safety
- Industrial Inspection
- Inline & PAT Services
- Pilot Plant Services
- Plastics & Polymers
- Power Handling Safety Testing
- Print & Paper Testing
- Registration & Notification
- Specialty Chemicals
- Waste Water Treatment
- Consultancy
- Water Services
- UN Transportation Testing

### Consumer Goods & Retailers
- Accessories
- Apparel
- Chemicals
- Cosmetics
- Deformation and Product Analysis
- Electronic & Electrical Products
- Food & Beverage
- Footwear
- Furnishings & Furniture
- Gifts & Premiums
- Hardlines
- Healthcare & Beauty
- Home & Personal Care
- Home Appliances
- Juvenile Products
- Leather Goods & Luggage
- Packaging & Packaging Materials
- Product & Packaging Testing & Certification
- Product, Process & System Inspection
- Product Safety Training
- Quality Management & Outsourcing
- Soft Home Furnishings
- Textiles
- Toys & Games

### Electrical & Electronic
- Commercial Kitchen Ventilation Components
- Energy Storage
- Food Equipment
- Hazardous Locations
- Home Appliances
- HVAC
- Industrial Machinery
- Life Safety
- Luminaires & Lighting
- Multimedia & AV
- Pool & Spa
- Power Tools
- Renewables
- Semiconductor
- Toys & Gaming
- Wire & Cable

### Energy
- Biofuels & Alternative Fuels
- Cargo Inspection & Testing
- Coal & Pet-Coke
- Distribution & Retail
- Engineering & Consulting
- Environmental & Safety
- Exploration & Production
- Flow Assurance
- Industrial Inspection
- Integrity Management
- Loss Control
- Materials Consultancy & Testing
- Metrology
- Microbiology Consultancy
- Nuclear
- Oil & Gas
- Power Systems
- Petroleum
- Photovoltaic & Solar
- Pilot Plant Services
- Production Assurance
- Production Chemistry
- Refining
- Renewable Energy
- Wind
For more than a 100 years, Intertek has guided clients through the challenging certification process. Offering the broadest range of certification and accreditation marks accepted in markets around the world, Intertek can help clients to succeed in new and existing markets, meet evolving regulatory requirements and win new customers.
For more information please contact us:

**Americas**
Intertek
2 Riverway, Suite 500
Houston
Texas 77056 USA
t: +1 713 543 3600

**Europe**
Intertek
25 Savile Row
London W1S 2ES UK
t: +44 20 7396 3400

**Asia**
Intertek
2nd Floor
The Garment Centre
576 Castle Peak Road
Kowloon
Hong Kong
t: +852 2173 8888

www.intertek.com