Sharpening your competitive edge

Intertek Group plc
A different perspective

Safety and quality are of the greatest importance to you and everyone involved in the manufacture and distribution of products and services. The cost of a product or process failure is measured in more than just money. It can also do lasting harm to your reputation.

At Intertek, we understand the different needs and concerns that apply at each stage of the product chain, from the sourcing of raw materials through to the manufacture and distribution of the finished product, and the various licensing requirements, regulations and standards that have to be met every step of the way.

We support authorities around the world by ensuring that consumers receive the level of protection they deserve. And we work with all kinds of companies to ensure that their safety and quality systems and processes make the greatest contribution to their business success.

With world-class expertise across the full range of quality and safety activities, we can do more than just help you manage risk and achieve compliance.

Refining your supply chain; reducing recall; accelerating time-to-market; improving distribution – our knowledge, experience and unique set of skills can help you to address your most important commercial challenges and gain a sharper competitive edge in your markets.

There are many companies that offer quality and safety services – only Intertek adds value to your processes, products and brands.

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Your guide to a changing world

Globalisation is changing the world, opening up new markets and sources of supply but also increasing competition. There is continuous pressure to shorten production cycles and control costs to maintain competitive advantage.

At the same time, your obligations have never been greater. Every aspect of your business is under the spotlight and every new market and regulatory change brings new rules and requirements.

With Intertek as your partner, you can pursue your business goals in the confidence that all quality and safety aspects of your products and processes are taken care of. Our services can help you to focus on what matters most to your business - growing revenues, increasing market share and achieving greater business success.

You can also be certain that your reputation is in safe hands. Intertek’s in-depth and far-reaching expertise brings assurance to manufacturing and operations for hundreds of companies and millions of consumers worldwide every day.

Our global reach and local presence in more than 100 countries means we can deliver innovative, customised commercial and compliance solutions everywhere you do business, not just today but in the future as well.

In a world that is constantly changing, it is reassuring to know that professional and expert support is always available, whenever and wherever you need it.
A world-leading provider of quality and safety services

Intertek offers you a comprehensive range of quality and safety services. The depth and breadth of our technical capability and laboratory resources are unmatched in this industry.

Every day, around the world, you will find us working with leading product manufacturers, retailers and traders, as well as governments, regulators and other standard setters.

We are industry-focused, aligning our capabilities to individual markets. This allows us to bring you the benefits of dedicated resources and tailor-made services that address your unique challenges and opportunities.

From years of experience, we know which solutions work best. We also have the vision and agility to develop innovative new approaches and introduce new practices that redefine world-class standards.

Our inspection services cover every aspect of your manufacturing and distribution operations – including factory, custody transfer, pre- and in-production, random sampling, pre-shipment, and loading supervision – to ensure compliance with country and industry requirements and your own customer specifications.

Our audits can monitor the integrity of your supply chain and ensure that systems, management and operating procedures meet expected standards.

Intertek’s independent third-party certification services play a vital role in global trade. We lead the way with fast and simple processes that accelerate time-to-market, helping you to access new geographies and product categories and broaden your revenue profile.

More than 40 countries participate in our CB Scheme, a harmonised testing programme that simplifies domestic certification. As well as global standards that include ASTA, BEAB, CE, ETL, GS, S and WH, we offer our own internationally-recognised Quality & Performance Mark for products.

Auditing adds operational value as well as providing you with assurance of your financial performance and compliance with statutory obligations. We can conduct second and third-party audits for you.

Our client-focused services range from verifying individual transactions to full process and system inspection, development, safety and compliance checks. These are supplemented by training and business solutions that can be customised to your requirements.
Outsourcing offers opportunities to focus your capital and human resources on core activities, allowing you to achieve your commercial and technical goals more quickly and at a lower cost. Other benefits include maximisation of talent in areas of greatest return, increased capacity for innovation, accelerated product development, efficiency gains and risk transfer.

Intertek is a world leader in devising innovative outsourcing business models for functions ranging from corporate R&D to quality control. Our advisory services enable you to draw on our knowledge and understanding of global products, technology and markets to advance your business. Our insights on the consumer and market trends, technology and regulatory developments affecting your business can assist you with your research and development and help you achieve global compliance.

Our expertise can also help you to improve the effectiveness of your business strategy and the performance of your processes and business operations.

Our training programmes offer you opportunities to acquire valuable knowledge and skills from renowned technical experts, scientists and certification specialists from around the world. We offer a wide range of courses to help you address issues such as the quality and safety of your work environment, safe equipment handling, product safety and process training on technical topics. We can also develop programmes to address the specific training needs of your business.

We share your understanding that quality is as much about the perception of consumers as it is about controlling your manufacturing processes. Our testing, auditing, inspection and certification of your systems, processes, raw materials and products can help you to fulfil all expectations. Quality assurance, safety and training programmes are tailored to your needs at every stage from concept through to distribution to help you meet industry standards and adopt global best practices for your business.
Energy

Demand for the secure and sustained supply of energy has never been greater. New deposits of oil, coal and gas are needed to offset field declines and create growth, often in remote and inhospitable locations. Speed-to-market is essential to retain and win contracts. As your global partner, we can help you to understand, reduce and avoid the risks you face and take advantage of opportunities to improve quality, yield and profitability. We are at the cutting edge of developments, testing the new breed of biofuel and clean energy products to establish their ecological credentials.

Success story – faster flows
Many field operators are seeking ways to share infrastructure for transportation of hydrocarbons within pipeline systems. We have worked closely with some of the major oil companies to develop better ways to analyse crude oils from offshore production fields. Our services have enabled these clients to organise distribution using common pipelines.

Intertek has developed a groundbreaking approach that uses near infra-red to conduct pipeline crude oil analysis in combination with predictive software. It is a solution that is quicker, as accurate and more cost-effective than conventional analysis techniques, providing our clients with commercial and operational advantages. The system can be widely used in the field, which further enhances its appeal.

This innovation in allocation is enabling our clients to cut costs, increase revenues and deliver greater profitability.

Recognition

We have a strong track record of turning original ideas into new solutions. Our new oil analysis process has been reviewed independently and been given formal accreditation to the international standard ISO 17025.
Industrial

With new capital expenditure limited due to the economic downturn, increasing output from existing facilities is likely to be a priority for your business. Using our in-depth knowledge of the oil, gas, petrochemical, power, renewable energy, civil and infrastructure fields, we can provide you with optimised supply chain and asset integrity management solutions to help you achieve productivity gains. With our global network, we have the local know-how to support the large-scale public infrastructure projects expected in coming years.

Success story – producing the best results
Companies involved in on-site manufacturing and remote assembly are always looking for ways to make processes more efficient and to reduce the associated risks. Sophisticated data capture and measurement and advanced laser scanning technology are the solution, and with our specialist company Hi-Cad, Intertek is a leader in this field. This is the reason why we were engaged by one of the world’s leading energy companies on the construction of a new offshore platform in the Gulf of Mexico. We helped plan the project, assisted with the design and production of components and oversaw their assembly on-site. The installation proceeded so quickly that the platform was ready for operation ahead of schedule, providing significant cost savings for our client. The overall construction process was also much safer.

Success story – meeting health and environmental responsibilities
The control of hazardous chemicals presents a challenge for many companies nowadays. Intertek helps clients to devise and implement compliance programmes to ensure that their products and processes meet health and environmental laws, customer protocols and corporate social responsibility objectives. For a leading company that provides products and services for hospitals, our work involved supporting training, testing, data collection and surveillance activities everywhere that their components and products are manufactured and sourced. Our service has given our client the competitive edge they desired through greater transparency and more effective management of their supply chain. As a result, they can provide proof of compliance with all legal and customer requirements and address any issues as soon as they arise.

Efficiency
This leading energy company was delighted to save on cost and release their supply vessel in the Gulf of Mexico a week early thanks to the expertise we were able to provide.
Globalisation has transformed the world’s consumer goods and retail markets. Goods travel thousands of miles to reach the consumer. As a result, your manufacturing and distribution operations can involve multiple suppliers and agents, all of whom must be inspected locally to ensure that your internal and external standards are met. At the same time, consumers expect an ever greater choice of products and at an ever lower cost. We understand the complex operational and regulatory challenges that you face and their implications. Our solutions integrate safety, quality and compliance into every aspect of your business.

Success story – higher quality in store
When one of the industry’s biggest names wanted to improve their quality control procedures in various countries, they chose to work with Intertek. Our ability to support global trade combined with an on-the-ground presence allows genuine insight and understanding of local cultures and operations.

Our solution balanced global and local concerns. Multi-disciplinary quality assurance teams worked closely with the client in each location to analyse the supply chain and strengthen local quality control procedures at source. Our innovative database technology provided transparency and allowed rapid analysis and correction of problems in supply before they could reach the shelf.

Fewer problems mean reduced costs for our client and greater satisfaction for their consumers. These improvements are also helping to protect the company’s worldwide reputation and global brand value.

24/7
Our virtual database tools provide 24/7 transparency and allow rapid real-time analysis and documentation of field data, helping us to deliver immediate solutions and recurring benefits for clients.
Toys, Games & Hardlines

Concern over the safety of toys and games made in other countries, particularly those in the developing world, has increased demand for independent assurance of quality and safety. New regulations such as certification and third-party testing requirements, limits on the use of certain raw materials and other provisions mean that your compliance environment is constantly changing. We can help you to make sure that your products meet new standards for design, quality and performance and fulfil consumers’ expectations. Our proprietary certification programme provides a branded trust mark that is globally recognised.

Success story – playing safe
When one of the most recognised brands and largest corporations in the world moved into manufacturing and marketing toys for children, they recognised it was time to invest even further care and consideration in product safety. They chose Intertek because they wanted a service provider that could appreciate their concerns and meet their needs on a global scale, not only for today but for tomorrow as well.

We have worked closely with our client for many years to ensure that safety is built into the design of every one of their products. Nothing is left to chance. We have researched millions of records to identify which toy features are most likely to cause injury and conducted predictive analysis to assess how toys might be used in and outside of play. Each toy is subjected to rigorous testing to ensure its appropriateness.

Our responsibilities extend to the policies, procedures, requirements and specifications that cover all products and product lines for children in the countries where our client operates. We have developed customised training for our client and all of their suppliers as well. The results speak for themselves – not one incident to date; no reputational damage; lots of happy children.

Textiles, Apparel & Footwear

Carcinogenic dyes in textiles are just one example of the safety and environmental concerns that are driving new regulation in this market. On the commercial side, counterfeiting is a constant threat, especially for premium brands. Our testing, inspection, certification and quality assurance services can help you minimise the risks you face and protect your interests as well as those of consumers. We perform evaluations at all stages of development and production and test finished products for maximum reassurance. With our global network, our services can be provided wherever you need them, from manufacturing sites to buying offices.

Success story – getting a grip on product quality
For premium brands, any customer return is a serious matter. We worked with the owner of some of the most prestigious names in global retail to help them focus on quality and be more proactive in their management of suppliers. By transferring our expert knowledge and skills, we helped our client to drive improvements in supplier performance.

As is often the case with luxury brands, the company was sourcing from nearly 100 different suppliers and in small quantities. An initial monthly analysis of the quality of supplied goods revealed an unacceptably high failure rate. Through training and root cause analysis, we helped our client to spot the most frequent defects, take control of the situation and implement changes. Our latest analysis of product quality shows a three-fold reduction in the failure rate.

Zero injuries

The number of injuries reported following the implementation of our quality and safety programme for toys marketed by this global client.
Food & Agriculture

The importance of food provenance is a fundamental long-term consumer trend. Consumers want to know more about what they are eating and where it has come from. They are often willing to pay a premium for the most healthy and ethical choices. We can provide you with competitive advantage by assessing and certifying the quality and safety of your systems, processes and products. We can also confirm the appropriateness and integrity of your production and distribution methods. We offer global advisory solutions and best practices for every aspect of your business, from field to fork.

Success story – the perfect ingredients
With thousands of suppliers dispersed across the globe, it is a major operation for food and beverage companies to conduct regular on-site quality and food safety audits. Managing multiple service providers brings its own challenges as well. Our client wanted to outsource this responsibility to a single supplier that could provide global consistency of method and reporting as well as deliver financial benefits through economies of scale. They also wanted to minimise any disruption to their day-to-day operations.

Having worked extensively with Intertek over the years to improve the traceability, transparency and sustainability of their food chain, our client knew that they could trust us to deliver. They also recognised the value of our industry focus and local presence worldwide. Our local teams worked closely with suppliers in each location to review their operations and advise any corrective action required. We have raised the compliance level up to the required standard at each point in our client’s global supply chain. Our sole supplier model has also delivered on expectations of substantial operational cost savings.

Chemicals

To be competitive today, your production processes must be lean and efficient without cutting corners on safety. There is also pressure to produce or use the most environment-friendly chemicals and intermediates and avoid the use of hazardous substances wherever possible. With expertise in every area from R&D to manufacturing and distribution, we can help you to adapt your value chain and compliance programmes to this environment. Our outsourcing solutions can assist you in managing your cost base and help you to enhance innovation as well.

Success story – driving innovation
Within the automotive industry, tough and flexible plastics called polyolefins are prized for the significant cost and weight savings they contribute to car design, assembly and ‘in service’ life. In one of the biggest ever laboratory outsourcing contracts, we worked with one of the world’s leading manufacturers of polyolefins who supplies the automotive industry. We provided quality control for their manufacturing plants to assure product consistency, plant reliability and drive cost leadership.

In 2008, our involvement expanded to include polymer processing and all testing activities specifically for the automotive market. A rapid response in human and capital resources was required to maintain continuity and provide the cost and speed-to-market benefits that our client had targeted to secure their commercial position. Within nine months we had established the testing methodology and installed the necessary resources, which included a specialised large-scale injection moulder, ahead of schedule and with capacity for further expansion.

Rapid response

Our chemical testing laboratories are staffed by experienced and highly qualified inspectors, scientists and engineers who can provide rapid and authoritative answers to your needs.
Electrical & Electronic

New regulation is focusing on climate change and environmental impact throughout the product life cycle. Consumers want products that are energy efficient, not just safe and reliable. These trends are global, but consumer attitudes and regulatory requirements differ by region. We can help you to understand and satisfy the different rules and expectations you face, across all product categories and everywhere you do business. In a competitive global market, product variety provides opportunities for differentiation. Intertek’s distinctive proprietary marks can give you competitive advantage by demonstrating your commitment to product quality and performance and providing consumers with additional peace of mind.

Success story – energising process performance
China has become one of the world’s biggest supply markets and we have worked with local companies to help them compete on the global stage. We contributed expertise in multiple areas for one of the world’s largest manufacturers of white goods. By assisting design and R&D and providing training to raise levels of internal capability, we helped our client make and market better products at a much faster rate. This has enabled them to secure competitive advantages in their markets and further their international growth ambitions as well.

Success story – cutting lead times
Fast turnaround was a priority for the largest solar panel manufacturer in North America. With a US$3bn product backlog, they needed to accelerate their product certification to overcome an expensive bottleneck in their production process. Previously, the path from submission to market took up to 18 months to complete. We reduced it to less than three months, establishing a new benchmark not just for our client but for the industry as well. With new testing facilities being opened in North America and China, we are set to play an important part in our client’s future growth too.

83%
This is the time saving we achieved by streamlining this client’s solar panel testing process from 18 months to 84 days. Accelerating product delivery has increased customer satisfaction and improved sales.
IT & Telecom

Low-cost versions of mainstream products and new distribution models such as the bundling of products and services offer creative ways to reach cost-conscious consumers in new markets. We can help you ensure that your products comply with local requirements to take advantage of these and other trends. Our safety services support global distribution of your products and provide worldwide protection for your brands.

Success story – delivering expert advice
Our regulatory knowledge was instrumental in helping one of the world’s fastest-growing manufacturers of own-brand IT products to increase their market penetration. We advised this Taiwan-based client that switching to a more widely recognised safety mark could strengthen their competitive position in North America. By providing certification services and associated technical support, internal training and distributor education, we helped our client to adopt the new mark. With lead times halved, products now get to market faster and in greater volumes and testing costs have been reduced by as much as one-third.

Success story – making connections
Also in North America, we helped one of the leading telecoms companies to connect with new audiences. Our client already had 69 million customers on their national wireless voice and data network in the US, but they wanted to target many more by inviting manufacturers to increase the range of compatible devices available to consumers. As their first approved independent third-party device testing lab, we are responsible for certifying that these devices comply with their technical and performance criteria.

Aerospace & Automotive

Issues such as emission levels and energy efficiency continue to dominate the regulatory agenda. Through our performance, testing and validation services, among others, we can help you to develop technologies and materials that address environmental concerns and standards as well as your commercial requirements. We have the ability to support you in every area, from the optimisation of your product lifecycles to the development of the quality management systems that you use.

Success story – maximum speed
When an automotive client wanted help in developing an innovative fuel system to make diesel burn cleaner and more efficiently, they chose Intertek because they needed a well-equipped laboratory that could handle high testing volumes but also run different test programmes to the same high standard; performing not just validation testing, but vibration and environmental assessments as well. The client also valued our ability to deliver instant feedback reports that could help them secure a commercial advantage in their market. Our customised reporting tool allowed results to be read directly from the engine bays 24/7.

The range of services that we can provide in so many locations means we are ideally placed to support our client’s business globally. The most recent development is the expansion of our testing platform from North America into Asia Pacific and Europe.

Success story – mission accomplished
As one of the biggest and best-known certifiers in the aerospace industry, Intertek was the natural choice to provide this service to one of the global leaders in aerospace and defence. The company had been working with multiple certifiers but recognised that building a long-term relationship with a world-class partner could increase efficiency, consistency and provide cost savings.

The client’s quality management system has grown over the years, incorporating new sites and standards as part of its commitment to continuous improvement. The company now has ISO 9001, AS9100 and ISO 14001 certification across eight facilities. Intertek was one of the first providers of AS9100 certification and we are now among the top certifiers in the world for this global standard.

50%
The saving in time-to-market achieved by our IT client when they followed our recommendation to adopt a new quality mark; their previous procedure took twice as long to complete.
Building Products

The market for green building materials is growing rapidly. Consumers are more environmentally-aware and want to know that products are sustainably sourced. In difficult economic times, product characteristics such as reliability and durability become all the more valuable. We can help you to bring your product offering into line with changing market conditions and access new markets for your products. We offer evaluation, testing and certification for everything you make, to industry standards and your own requirements.

Success story – constructing unique solutions
As a client-focused business we are used to moving fast to meet the individual needs of different companies and organisations. When a US company wanted to test a variety of marine fire suppression systems within a short space of time, we worked rapidly to get the job done in just four weeks. In that time we created a purpose-built fire testing facility, sourced the specialist calibration equipment required to get the best results and conducted 49 full-scale fire tests, which involved four different configurations of the test room.

With a timeframe that allowed little margin for error, we had to work long and hard to meet our client’s expectations, especially during the lengthy shifts of the two-week testing phase. But having made a commitment to deliver, there was no question of missing the deadline. Using our data, the marine industry has implemented new rules on fire suppression capacity and location to provide greater onboard safety.

Minerals

New technological developments are providing you with opportunities for more efficient analysis. With high-end equipment, including advanced instrumentation and both robotic and automated systems, we can offer better precision and sensitivity – not only at the point of exploration but for product testing, raw materials analysis and environmental monitoring. This can improve cost-effectiveness and enhance results. In addition, we also provide inspection of minerals shipments which remains a priority for commercial as well as regulatory reasons, especially in developing economies. We provide complete analytical solutions for your industry.

Success story – extracting risk
Mining companies want to have an instant understanding of what is in the ground. Raw materials also have to be analysed and certified before they are shipped as cargo for onward distribution. When a client in Australia asked us to perform both services, our solution was to establish two dedicated laboratory facilities linked by common methods and technology. An on-site laboratory at the mine conducts immediate chemical analysis of iron ore samples. Meanwhile, a port site laboratory performs the subsequent analysis and certification of all cargo shipments.

The robotic technology and automated systems that we introduced are delivering impressive results. Productivity is greater due to the faster turnaround times and costs are lower. Results are more accurate due to the greater analytical precision that our technology can provide, which enables management to make more informed decisions and improve resource utilisation. The working environment is cleaner and safer as well.

Intertek has 51 sample preparation facilities supporting the minerals industry, located in 14 countries across Asia Pacific, Africa and South America.
As R&D costs continue to rise and fewer products secure regulatory approval, time-to-market has become a critical factor. We can assist your R&D efforts and help you to meet specific regulatory requirements for the development and manufacture of new drugs and medical technologies. We support every phase of the process, right up to the packaging and delivery of finished products. Our expertise ranges from analytical programmes and bioanalysis of drugs entering trials to certification and testing of the latest diagnostic machinery and improving the yield of tomorrow’s surgical tools.

**Success story – decisive intervention**

When a top 10 global pharmaceutical company had just four weeks to quantify the levels of specific trace metals present during three different stages of a production process, Intertek’s reputation for troubleshooting led them to contact us immediately. Our team worked around the clock with the client to evaluate the issue and provide validated data to quantify the trace metals. The challenge was complicated by our discovery of an unknown process impurity that had to be identified and removed. As well as taking additional time to resolve, this discovery made it necessary to repeat the entire analytical programme, to prove this impurity was absent during the production cycle. Ultimately, our work ensured that drug manufacture could continue on schedule – avoiding the significantly greater costs of delayed production for a new medicine.

**Success story – international regulatory insight**

Our regulatory knowledge and understanding are also highly valued by the world’s largest manufacturer of rehabilitation equipment for skeletal, muscular, neurological and soft tissue disorders. As well as providing testing and certification services, we help our client to navigate the labyrinth of medical regulatory standards that apply to their products. For instance, when a new edition of the IEC 60601 international series of standards for electronic medical devices was released, we were able to determine which edition would be most suitable for the client’s design, certification and market entry needs. Our client has built a reputation for engineering excellence, which we are helping them to grow.

**US$350,000**

The potential lost revenue per day for our pharmaceutical client if we had not been able to validate their quality control methods within the deadline set by the regulator.
The services that Intertek provides meet the needs of all kinds of organisations working in the widest range of fields, markets and geographies. Whatever safety or quality issues you face, we have the flexibility and the experience to deliver the right solutions for your business.

A list of the services we offer and the sectors that we serve within each industry area, as well as our cross-industry services, can be found below.

The broad categories that cover these individual services are explained in detail on p02–03.

In summary, we offer:

- **Testing services** to help you protect your reputation
- **Inspection services** to help you manage risk
- **Certification services** to help you reach new markets
- **Auditing services** to help you control operations
- **Outsourcing services** to help you focus on core activities
- **Advisory services** to help you advance your business
- **Training services** to help you improve your performance
- **Quality Assurance services** to help you meet expectations

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**Cross industry services**

- Advisory Services
- Auditing
- Certification
- Climate Change
- Corporate Social & Environmental Responsibility
- End of Life & Waste Compliance
- Expert Legal Witness
- Laboratory Design & Consulting
- Laboratory Outsourcing
- Laboratory Services
- Legal & Insurance
- Life Cycle Assessment
- Management Systems Auditing & Certification
- Outsourcing
- Quality Assurance
- REACH
- Restricted & Controlled Substances
- Retail, Distribution Import
- Risk Management
- Second Party Auditing
- Supply Chain Management
- Sustainability
- Training

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**Aerospace & Automotive**

- Airbags
- Ballistics
- Engine Emissions Testing
- Engine Services
- Fuel System Services
- Lighting
- Lubricant Services
- Marine
- Metallurgy & Materials
- Personal Protective Equipment
- Used Oil Analysis
- Vehicles
- VOC Testing

**Building Products**

- Construction Products
- Door & Openings
- Fenestration
- Fire Doors
- Fire Testing
- Furniture
- Hardware
- Hearth Products
- Manufactured Wood
- Plumbing
- Roofing Products

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**Chemicals**

- Advanced Materials
- Analysis & Testing
- Cargo Inspection & Testing
- Catalysts
- Coatings, Inks & Adhesives
- Engineering & Consulting
- Environmental, Regulatory & Safety
- Industrial Inspection
- Inline & PAT Services
- Pilot Plant Services
- Plastics & Polymers
- Specialty Chemicals
- Water Services

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**Consumer Goods & Retailers**

- Accessories
- Apparel
- Chemicals
- Cosmetics
- Electronics
- Fireworks
- Food & Beverage
- Footwear
- Furnishings & Furniture
- Gifts & Premiums
- Hardlines
- Healthcare & Beauty
- Home & Personal Care
- Home Appliances
- Juvenile Products
- Leathergoods & Luggage
- Packaging & Packaging Materials
- Product & Packaging Testing
- Product, Process & System Inspection
- Soft Home Furnishings
- Textiles
- Toys & Games

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**Electrical & Electronic**

- Commercial Kitchen Ventilation
- Components
- Environmental Compliance
- Food Equipment
- Hazardous Locations
- Home Appliances
- HVAC
- Industrial Machinery
- Life Safety
- Luminaires & Lighting
- Multimedia & AV
- Pool & Spa
- Power Tools
- Renewables
- Semiconductor
- Toys & Gaming
- Wire & Cable

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**Energy**

- Biofuels & Alternative Fuels
- Cargo Inspection & Testing
- Coal & Pet-Coke
- Distribution & Retail
- Engineering & Consulting
- Environmental & Safety
- Exploration & Production
- Industrial Inspection
- Loss Control
- Metrology
- Nuclear
- Oil & Gas
- Power Systems
- Petroleum
- Photovoltaic & Solar
- Pilot Plant Services
- Refining
- Renewable Energy
- Wind
For more than 100 years, Intertek has guided clients through the challenging certification process. Offering the broadest range of certification and accreditation marks accepted in markets around the world, Intertek can help clients to succeed in new and existing markets, meet evolving regulatory requirements and win new customers.