Helping corporations manage the complexity of their supply chains by taking a systemic risk-based approach to quality assurance
INDUSTRY-LEADING, HIGHLY-SPECIALISED, CUSTOMER-CENTRIC TQA EXPERTS

OUR CUSTOMER PROMISE
Total Quality Assurance expertise, delivered consistently with precision, pace and passion, enabling our customers to power ahead safely

SUPPORTING OUR CLIENTS 24/7
INTERTEK RANKS 1st IN THE FTSE 100 IN ANNUAL DIVIDEND GROWTH 2003-19: 17% CAGR

Note: 2019 Adjusted EPS and Cash Generated from Ops presented on an IAS 17 basis for comparability purposes
SUPPORTING OUR CLIENTS THROUGH THE GLOBAL PANDEMIC

• Uninterrupted Customer Service
  • Supporting our clients’ supply chain disruptions and operational challenges
  • Increased frequency of client communication
  • Maintained our operations 24/7

• Rapidly Launching New Services
  • Priority testing services for life-saving medical equipment
  • End-to-End PPE testing and certification
  • Express service for sanitisers and disinfectants
  • Support to the Pharma industry for Vaccine development
  • Cyber security audit related to home working conditions

• Industry-Changing Innovations
  • Remote Video Inspection and audit solutions - ensuring supply chain continuity
  • Protek - world’s first industry agnostic end-to-end Health, Safety and Wellbeing ATIC programme
MISSION CRITICAL ATIC SERVICES WILL BENEFIT FROM COVID-19 RECOVERY

TESTING, INSPECTION & CERTIFICATION PROVIDES QUALITY & SAFETY CONTROLS

<table>
<thead>
<tr>
<th>SUPPLY</th>
<th>PRODUCTION</th>
<th>DISTRIBUTION</th>
<th>RETAIL</th>
</tr>
</thead>
<tbody>
<tr>
<td>TIER 3</td>
<td>3RD PARTY</td>
<td>TRANSPORTATION</td>
<td>IN-STORE</td>
</tr>
<tr>
<td>TIER 2</td>
<td>OWNED</td>
<td>DISTRIBUTION CENTRES</td>
<td>ONLINE</td>
</tr>
<tr>
<td>TIER 1</td>
<td></td>
<td></td>
<td>CONSUMER</td>
</tr>
</tbody>
</table>

- Enabling our customers to identify and mitigate intrinsic risk in their operations, their supply and distribution chains and quality management systems
- Evaluating how our customers’ products and services meet and exceed quality, safety, sustainability and performance standards
- Validating the specifications, value and safety of our customers’ raw materials, products and assets
- Formally confirming that our customers’ products and services meet all trusted external and internal standards

ASSURANCE PROVIDES AN END-TO-END ASSESSMENT OF QUALITY & SAFETY PROCESSES

©Intertek Group
INTERTEK EYES POST-COVID GROWTH
THE WORLD WILL BE A BETTER AND SAFER PLACE POST COVID-19

SAFER SUPPLY
- Increased supply resilience
- Faster access to critical supplies
- Increased regulation
- Improved supply intelligence
- Higher focus on operational sustainability
- End-to-end traceability

BUILD BACK EVER BETTER

LOWER CARBON USE SOCIETY
- Stay local lifestyle
- Working remotely
- Distance learning
- E-commerce shopping
- Infrastructure investments in sustainability

SAFER SUPPLY

BETTER PERSONAL SAFETY
- Higher health, safety, well-being standards everywhere
- Mainstream usage of masks
- Increased investment in health care
- Increased investment in pharma industry
- Better safety risk management locally & globally

8
ATTRACTIVE QUALITY ASSURANCE STRUCTURAL GROWTH DRIVERS

PRODUCTS ATIC
60% OF REVENUE
81% OF PROFIT

TRADE ATIC
22% OF REVENUE
12% OF PROFIT

RESOURCES ATIC
18% OF REVENUE
7% OF PROFIT

GDP+
- Growth in Brands, SKUs & e-Commerce
- Faster innovation cycle
- Increased focus on safety, performance and quality
- Higher demand for healthy & sustainably sourced products
- Emerging Markets growing Middle Class

GDP GROWTH
- Population Growth & social mobility
- Development of regional trade
- Increased need for End to end traceability
- Increased Focus on Operational Sustainability
- GDP growth
- Improvements in transport infrastructure

LONG-TERM GROWTH
- Population Growth & social mobility
- Total Energy with diversified portfolio
- Increased Focus on Operational Sustainability
- Investment in E&P, Storage & Transportation
- Accelerated transition to renewable energies
- Digital Supply chain management

CORPORATE ASSURANCE
- ATIC Risk-based quality assurance
- Increased regulation
- Health, Safety and Wellbeing
- People Assurance
- Supply Intelligence & Resiliency
- Corporate Sustainability
- Enterprise Cyber-security

GROWTH OUTLOOK: GDP+ ORGANIC REVENUE GROWTH IN REAL TERMS
46,000+ GLOBAL TQA EXPERTS, SUPPORTING OUR CLIENTS 24/7

OUR CUSTOMER PROMISE
Total Quality Assurance expertise, delivered consistently with precision, pace and passion, enabling our customers to power ahead safely

INDUSTRY-LEADING EXPERTISE | CUSTOMER-CENTRIC | INNOVATION-LED