DISINFECTION PROCESS MANAGEMENT
(Including COVID-19)

With over 1,000 laboratories worldwide and 100+ offices within the United States, Intertek is well positioned to support our own employees, both essential and non-essential companies, municipalities and government agencies with the challenges associated with the COVID-19 pandemic. As an essential business, we share in the challenges to safely remain in operation. Through our foundation in Quality Assurance, Testing, Inspection and Certification (ATIC) and our experience during this pandemic we have developed a wide range of infection control consulting and Disinfection Process Management services to assist firms with ongoing operations or to return to a full operation status from a shelter in place order. Our extensive numbers of experienced industrial hygienists can provide our clients with the confidence and assurance that their work environment will be suitable for re-entry and re-occupancy.

Support Services
- Initial Area Assessments & Consulting
- Cleaning & Disinfection Protocol Preparation & Review
- Cleaning & Disinfecting Process Contractor Identification or Subcontracting
- Cleaning & Disinfecting Process Oversight
- Post-Cleaning Verification Assessment

Facility Types
- Business Commercial Office Space
- Retail and Hospitality facilities
- Warehouse Areas
- Hospitals
- Schools
- Manufacturing / Industrial Facilities
- Banks
- And More

Expert Staff
- Certified Industrial Hygienists (CIHs)
- Certified Safety Professionals (CSPs)
- Certified Indoor Environmentalists (CIEs)
- Industrial Hygienists
- Industrial Hygiene Technicians

Our Promise and Focus
The Health & Safety of our employees and yours is paramount to Intertek. We place a tremendous value and focus on the well-being and safety of our employees and those of our customers around the world by delivering our Total Quality Assurance Customer Promise every single day.
Intertek’s Disinfection Process Management program was designed with the health and safety of your employees, and ours, in mind. We have the capability to provide our clients with the tools needed to assure they are complying with necessary measures to prevent the spread of infectious microorganisms (bacteria, viruses, etc.) today and in the future.

Our post-cleaning verification protocols have been developed based on available industry guidance. These protocols and associated consulting services support cleaning and disinfection within your buildings in order to help you prepare for re-opening and to maintain ongoing business operations. Our extensive number of expert industrial hygienists can provide you with the confidence and assurance that your work environment will be suitable for re-entry and re-occupancy.

Disinfection Management Services:
- Initial Area Assessments and Consulting
- Cleaning and Disinfection Protocol Preparation and Review
- Contractor Identification or Subcontracting
- Cleaning and Disinfecting Process Oversight
- Post-Cleaning Verification Assessment

Pre-cleaning Consulting Services:
- Initial Area Assessments and Consulting
- Verbal communication and visual (in-person or virtual) walk through
- Cleaning and Disinfection Protocol Review
- Intertek reviews client-provided cleaning protocols
- Contractor Identification, Subcontracting and Coordination

Cleaning and Disinfection Services
- Cleaning disinfecting process oversight
- Ensure contractor is complying with established protocols

Enhanced Cleaning VS. Disinfection
Enhanced Cleaning
- Conducted more often
- Targets all common areas and high contact surfaces
- Utilizing registered disinfectant cleaning products

Disinfection
- Performed if a positive individual enters the building
- Efforts should be made to trace and target all areas in which the individual came in contact
- Typically performed using electrostatic or fogging delivery systems

Post-cleaning and Disinfection Services
Intertek-PSI will evaluate the effectiveness of the disinfection using combinations of the following protocols:
- Observation of the work areas to document that the areas are free of obvious contamination
- A “white glove test” to verify no dust, debris, or residues remain within the cleaned areas
- Surface swab samples of select touch surface areas for laboratory analysis
- Surface samples will be collected for one of the following:
  - Field analysis utilizing ATP testing technology (immediate pass/fail reading)
  - Laboratory analysis for total culturable bacteria plate count, as a surrogate for COVID-19
  - Laboratory RT-qPCR analysis for identification of SARS-CoV-2 and COVID-19 virus

An unsatisfactory result for any of the above will result the need to reclean/disinfect specific areas.