



## ISSUES WITH SUPPLY CHAINS

### ADDRESSING GLOBAL RESTRICTED SUBSTANCE COMPLIANCE

Intertek has been engaging suppliers on behalf of our customers for over 12 years. Below we share some of the issues you can expect when dealing with your supply chain.

# 1

## SUPPLIERS

Suppliers don't always recognize the client and may be unwilling to provide documentation



An average of up to 30% of suppliers will be non-responsive. Implementing an escalation path will help mitigate risk.

# 2

## DoC

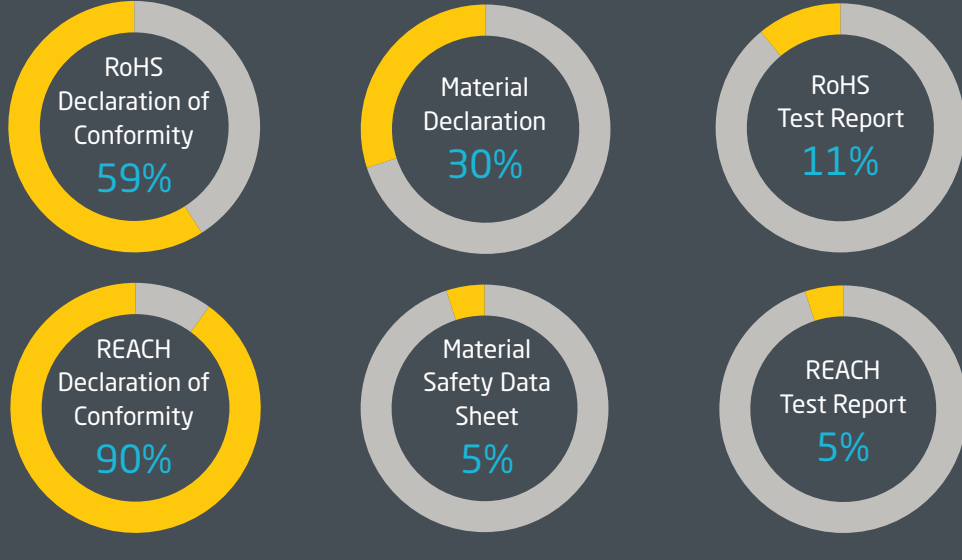
Suppliers typically provide a Declaration / Certificate of Conformity without any supporting documentation, regardless of the item's complexity



\* Receiving a DoC restricts your ability to easily mitigate risk for high-risk components and materials.

## SUCCESS RATES

What you can expect to receive when dealing with suppliers:



# 3

## BOM

Your Bill of Materials may contain incorrect part information, which could lead to delay in obtaining the correct information

Intertek often receives Bill of Materials with information missing such as:



Manufacturer Part Number



Manufacturer Information



Mechanical Drawings and CAD Files

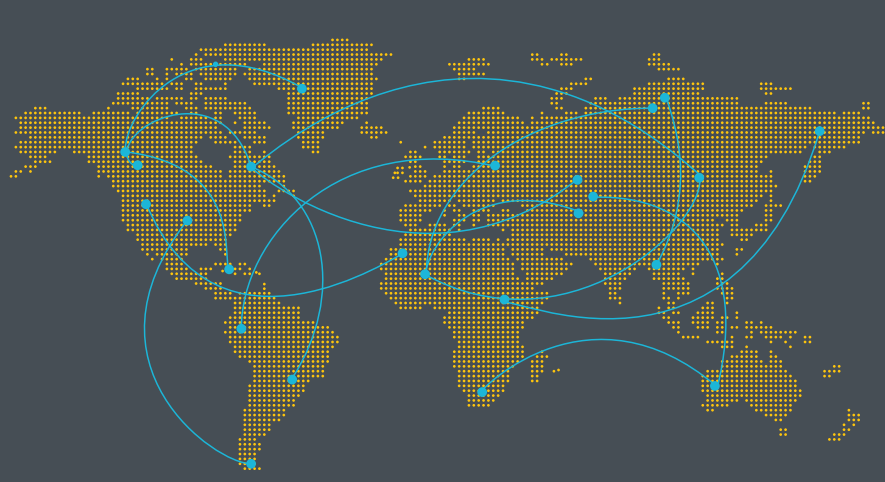
# 4

## REGULATIONS

Suppliers may be unfamiliar with the regulations and how they apply to them

Suppliers can reside in many different jurisdictions and supply to many different kinds of manufacturers. Therefore, their knowledge of all the global restricted substance requirements may be limited.

\*All data has been based off the previous 2 years of Intertek's RoHS and REACH projects.



## DID YOU KNOW?

IEC 63000 4.3.2 provides guidance on how to determine the information needed for a conformity assessment. You can also review Annex D of the Published UK government guidance on how many types of documents you should have when assessing risk.

### FOR MORE INFORMATION



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