TOTAL SUSTAINABILITY. ASSURED.

Bringing Quality, Safety and Sustainability to Life
THE TIPPING POINT

A tipping point has been reached in the world of sustainability, with organisations facing increasing challenges from growing complexities across their value chains, as well as consumer expectations of corporate responsibility. The demand is growing for Total Quality Assurance services that extend beyond quality and safety programmes to also provide long-term sustainable solutions.

Sustainability is core to our business and a driving force in society. Our customers trust us to ensure quality, safety and sustainability in their business, to protect their brands and to help them gain competitive advantage.
Total Sustainability. Assured.

Intertek is uniquely positioned to partner with our clients and meet their needs by delivering a wide variety of sustainability services that help them to manage risk and resilience with increased transparency and confidence, whilst supporting their ability to operate effectively and act responsibly.

Intertek’s Total Sustainability Assurance is a pioneering initiative that provides an end-to-end independent, systematic sustainability programme from both an operational and corporate perspective.
Operational Sustainability Solutions

Through our global network of sustainability experts and integrated Assurance, Testing, Inspection and Certification solutions, Intertek can help organisations understand, achieve and validate their existing and emerging sustainability goals for their products, assets, facilities, systems, processes and environment.

Intertek offers more than 130 sustainability services across 6 operational sustainability categories:

**Assets**
Intertek can help you ensure the resilience, durability, safety and protection of your organisation’s assets which are vital to maintain sustainable success and optimal efficiency: physical assets like buildings, operations, equipment, cyber related assets and Intellectual Property.

**Environment**
Intertek’s Environmental Sustainability solutions help you demonstrate your commitment to the protection of the environment, through reduction of carbon and other emissions, preventing pollution and reducing waste, utilising renewables and conserving natural resources.

**Facilities**
Intertek’s operational sustainability solutions can help you ensure your facilities throughout your operations and value chain (manufacturing, logistics, service locations, retail and consumer facing locations) are designed and operated to conserve energy and water, reduce waste, minimise impact to the environment while improving employees well-being and work conditions.

**Processes**
Consistent quality, safety and sustainability for your products and services depend on the effectiveness of the processes that support them. Intertek’s solutions provide confidence and total peace of mind that your operating procedures are functioning properly enabling you to identify and mitigate the intrinsic risk in your operations, supply chains and business processes.

**Products**
Intertek can help you validate to your stakeholders that your product was made with sustainability in mind through its entire lifecycle, starting with raw materials to transportation, use, disposal, to recovery and reuse.

**Systems**
Intertek can help you ensure that your sustainability policies and strategies are governed by effective IT systems and platforms designed for achieving quantified sustainability performance improvements.
Quality & Safety
Organisations need visibility of their complete operations in order to better implement sustainable practices. The Quality & Safety standard provides assurance through management systems certification, risk assessment, internal audits and continual improvement of processes. The Standard brings quality, safety & sustainability together, challenging the Organisation to evaluate their product and operational impacts, including those of their supply chain partners.

Risk Management
A sustainable business builds resilience through systemic risk management and awareness. The Risk Management Standard incorporates sustainability principles with a culture of risk-based business management at every phase of business operations and product realization, including understanding and managing supply chain partner risks.

Enterprise Security
Organisations need to protect the safety and security of people, critical assets and the Intellectual Property (IP) of the company and their suppliers in order to sustain their business. The Enterprise Security Standard is aligned with strategies, policies and objectives, ensuring there is a clear and continual understanding of the critical processes, assets and data that must be protected.

Compliance
As organisations strive to become more sustainable, they must do business the right way. The Compliance standard ensures the Organisation evaluates their ethical and sustainable business practices, including the practices of supply chain partners, to support the long-term health of the Organisation.

Environment
Organisations have a responsibility to protect the future of the planet. The Environment standard will guide your efforts on how you are contributing toward the fight against climate change, manage your resources, proactively protect and restore ecosystems, reduce waste and ensure you are compliant with current environmental regulations.

People & Culture
Organisations understand the importance of employee engagement, human rights and worker health and wellness, to the long-term success of the Organisation. A sustainable workforce is stable, engaged and committed to the organisation and its goals and objectives. The People & Culture Standard demonstrates a commitment to respect and protect the rights of its people across operations and throughout its business relationships.

Communities
Organisations are expected to be good global citizens, which means they need to give back to society on both a local and global level. This standard will monitor your commitment to making a positive impact on your communities. The Standard challenges the organisation to leverage their leadership position while also working globally to reduce the number of people in poverty and increase access to basic services.

Governance
In order to create a sustainable business, you must embed responsibility across the entire organisation. The Governance Standard helps your organisation to ensure business practices are strategically aligned across all functions, ensure diversity in workforce, alignment of activities with sustainability objectives, and engagement in open and transparent communication with all stakeholders.

Financial
Sustainability in business requires integrity of your processes and accounts. The Financial standard helps your organisation create long-term plans, forecasts and strategic management of your finances, managing monthly reporting and budgetary control, regulatory reporting and audited financial results to ensure planning for long term financial sustainability.

Communications & Disclosures
Organisations understand the importance of the voice of the stakeholder. In order to keep relevant stakeholders engaged in the short and long term, effective communication strategies are a key factor. The Standard will provide a thorough picture of the strategic, policy, performance and sustainability data being collected by the organisation as well as how it is being communicated to internal and external stakeholders.

Intertek’s Corporate Sustainability Certification programme, powered by our technical expertise and advanced software platforms, can help your organisation to authentically demonstrate and independently verify its commitment to sustainability across the entire value chain, building stakeholder trust and corporate value.

Total Corporate Sustainability Certification is comprised of 10 comprehensive standards, aligned with the UN Sustainable Development Goals, that provide holistic quality, safety and sustainability assurance of operations, services and products, whilst fostering a culture of sustainability through awareness, training and engagement.

**INTERTEK’S 10 CORPORATE SUSTAINABILITY CERTIFICATION STANDARDS**

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Step 1: Guided Self-Assessment
- Your organisation completes a self-assessment questionnaire (SAQ) based on the selected standards’ principles.
- Intertek expert reviews and interviews with your organization to validate responses, ensure understanding of standard requirements and discuss opportunities for improvement and next steps to achieve Corporate Sustainability certification.
- We provide a report with targeted improvement action plans supported by Intertek’s sustainability solutions.

Step 2: Independent Benchmarking
- An onsite audit against any or all of the 10 Standards at your Corporate office with a sampling of operational sites.
- We benchmark your organisation’s sustainability performance against Standard requirements for certification to assess how sustainability is embedded throughout your organisation.

Step 3: Total Sustainability. Assured.
- Congratulations! You’ve achieved certification to one or more sustainability standards. You can now meaningfully demonstrate to your stakeholders your commitment to sustainability, manage risk and resilience and ultimately improve your ability to operate effectively, act responsibly and gain competitive advantage.

The journey to Corporate Sustainability Certification begins with Guided Self-Assessment process, followed by independent benchmarking against each standard. Total Corporate Sustainability certification is achieved if the requirements of each of the 10 standards are met.