



## Introduction

Intertek Government and Trade Services have been solely appointed by the Government of Mozambique to carry out pre-shipment inspection (PSI) on all imports indicated in the table at the end of these Guidelines, unless officially exempt from this programme.

The scope of the INTERTEK programme includes physical inspection in the country of exporter to establish compliance with the order specification and assessment of price, customs classification and import duties payable.

Importers are required to complete a Pre-Advice Form (PAF) for all imports subject to inspection. Upon receipt of the PAF from the Importer, INTERTEK will contact the Exporter and arrange inspection in the country of supply through their network of overseas offices. Upon satisfactory findings, INTERTEK will issue a Documento Único Certificado (DUC) – Single Certified Document - to the Importer. The DUC will be available for collection from the INTERTEK office.

## Frequently Asked Questions

### Is Pre-shipment inspection compulsory?

The selection for PSI is fixed according to the Positive List of goods that have been determined by the government. This list is subject to change at short notice.

You will be able to determine whether your goods are subject to PSI by checking the table known as the Positive List at the end of these guidelines.

### How do I start the process?

If ANY of your goods do appear on the Positive List, then you need to carefully complete a PAF (Pre-Advice Form) with details of the forthcoming shipment and submit it to INTERTEK along with a relevant PFI (Pro-Forma Invoice) and Model I2 (Duty and/or Taxes Reduction/Exemption Document) if applicable. We have offices in Maputo, Beira and Nacala and representation in Quelimane and Tete. Fax or email copies are acceptable.

### What happens if INTERTEK find an error in my documents?

Should INTERTEK find an error that prevents them from completing inspection services, they will return your documents for correction.

### Are any goods prohibited or restricted from importation into Mozambique?

Yes, these are shown overleaf.

### How is the inspection organised?

Upon receipt of the PAF and supporting documents, the INTERTEK office in Maputo will verify the content and organise inspection in the country of supply.

The INTERTEK overseas office will contact the exporter by sending them a Request For Information (RFI) notification. The Exporter must respond promptly to this communication allowing 3 working days notice for inspection.

At the same time as the inspection is being performed, INTERTEK will review the Pricing and Customs Coding for the consignment.

It is recommended that the Exporter's final invoice is sent to the INTERTEK overseas office as soon as it is available as this is required to issue the final certificate.

Upon receipt of this documentation and satisfactory assessment, INTERTEK will issue a DUC to the Importer.

### What will happen if my goods arrive without having been inspected?

In this event you will be required to request Intertek to effect an inspection at destination. *This destination inspection will take place at the Customs clearance point and you will be obliged to bear the full costs of DI. In addition, you will be subject to a fine equal to 10% of the value determined for customs purposes by INTERTEK.*

### What should I do in order to obtain exemption from duties or other fiscal benefits?

There is a special form that must be completed by the importer, which is obtainable from the DRA - Department of Customs Regimes, in the building of the National Directorate of Customs in Maputo.

***We draw your attention to the fact that duty exemption documents must be submitted together with your PAF. INTERTEK will not consider a file with exemptions unless the exemption is submitted at the beginning of the process. Therefore, anyone wishing to obtain a duty exemption should ensure that it is in place prior to opening the PAF.***

### What should I do if I have already opened a PAF?

All PAFs which contain goods that are included on the Positive List will be subject to inspection and will be organised in the same way as before.

### What happens if problems are discovered with the consignment during the inspection process?

The Exporter will be informed immediately and requested to correct the problem. Depending on the nature of the discrepancy the Exporter may be required to undergo and pay for a re-inspection. If the Exporter fails to submit a Final Invoice within 3 working days of notification, INTERTEK may issue a Non-Negotiable Report of Finding (NNRF) which will prevent customs clearance in Mozambique.

It should be noted that whenever INTERTEK issues a NNRF, irrespective of whether this is subsequently converted into a DUC, the importer will be required to bear the full costs of the respective pre-shipment inspection.

### What if my goods are not included on the Positive List?

You should await the arrival of your goods – your customs clearing agent will fill out a DU (Single Document) and submit it to Customs.

## Timescales for DUC Issuance

|  |                       |
|--|-----------------------|
| From receipt of PAF at INTERTEK to receipt of PAF at INTERTEK overseas office and sending of RFI (Request for Information) letter to the exporter. | Within 3 working days |
| Arrangement of inspection from receipt of the Exporters response to the RFI letter   | Within 3 working days |
| Availability of DUC to importer in Maputo following completion of inspection and receipt of correct final documentation from the Exporter.         | Within 3 working days |
| Delivery of the DUC by the LO to the Provinces   | Within 3 working days |

## Prohibited Imports

|    |  |
|----|--|
| 1  | Merchandise with fabrication labels of false commerce or origin, books and works of art when they are counterfeit editions.  |
| 2  | Objects, photographs, albums, recordings of sound or images and film of a pornographic nature or other materials that where judged offensive to public morals and dignity  |
| 3  | Imitations of formulas of postal franchise used in the country;  |
| 4  | Medication and food products, harmful to public health   |
| 5  | Food products that are harmful to public health that cannot be used for other purposes   |
| 6  | Distilled alcohol drinks that contain essence or chemical products recognized as harmful such as: Aldeido Benzoico, Badia, Eteres silicitos, Hissopo e Tuinana   |
| 7  | Hallucinatory and psychiatric substances except when imported for hospital use   |
| 8  | Other merchandise whose prohibition of importation is established by special legislation   |
| 9  | Certain gases as specified below <ul style="list-style-type: none"> <li>- Chlorofluorocarbons (CFC's),</li> <li>- Halogens (Halon 1211, Halon 1301 and Halon 2402)</li> <li>- Carbon Tetrachloride of Carbon (CCL4)</li> <li>- Other substances banned as per the Montreal Protocol as regards substances that destroy the ozone layer as ratified by Resolution No. 8/93 of the 8th December</li> </ul> |
| 10 | Left-hand drive vehicles used for commercial purposes. 'Commercial purposes' has been defined as: <ul style="list-style-type: none"> <li>- sale, or resale to third parties</li> <li>- use in transport which generates income</li> <li>- use in support of income-generating activities</li> </ul>  |

## Positive List

The goods indicated below are subject to compulsory Pre-Shipment Inspection. Where the chapter has been indicated, this means that all the goods contained in this chapter are subject to PSI. The quantities indicated in the exclusions refer to a single transaction (that is, they may be declared on one DUC up to the quantity indicated without requiring PSI).

| CHAPTER & TARIFF CODE POSITION   | EXCLUSIONS FROM PRE-SHIPMENT INSPECTION                          |
|--|--|
| <b>Chapter 2</b><br>HS Code 02.07.12; 02.07.14; 02.07.25; 02.07.27;<br>02.07.33; 02.07.36. – Frozen Poultry      | None   |
| <b>Chapter 11</b><br>HS Code 11.02 - Flour   | Quantities up to 20 Kgs  |
| <b>Chapter 15</b><br>HS Code 15.07; 15.08; 15.11; 15.12; 15.13; 15.15 –<br>Cooking Oil and Unrefined Cooking Oil | Quantities up to 20 litres                                       |
| <b>Chapter 25</b><br>HS Code 25.23 - Cement  | Quantities up to 100 Kgs   |
| <b>Chapter 28</b> - Chemical products  | None   |
| <b>Chapter 29</b> - Chemical products  | None   |
| <b>Chapter 30</b> – Medicines  | Quantities considered reasonable for personal use                |
| <b>Chapter 36</b><br>HS Code 36.05 – matches   | None   |
| <b>Chapter 40</b><br>HS Code 40.11; 40.12 – New tyres and used tyres   | Quantities up to 5 tyres   |
| <b>Chapter 87</b> – Vehicles<br>HS Code 87.01 – 87.05; 87.11   | New vehicles which have never been registered at place of origin |

## Final Notes for Importers

1. If the information in these Guidelines does not provide an answer to questions that arise in relation to a specific order, please contact your nearest INTERTEK Office where trained INTERTEK personnel will be happy to assist.
2. INTERTEK is a founder member of the International Federation of Inspection Agencies (IFIA) and the Intertek Government Services programme for Mozambique is carried out in conformity with the IFIA code of practice.
3. INTERTEK also carries out Intertek work in accordance with the WTO agreement on Pre-shipment Inspection.
4. Despite every effort being made by INTERTEK to facilitate the progress of all orders, which require an inspection, an Exporter may occasionally experience a problem. INTERTEK has an Internal Appeals Procedure as required by Article 2.21 of the Agreement on Pre-shipment Inspection of the Uruguay round of WTO/ GATT.
5. Exporters / Importers wishing to communicate with INTERTEK by electronic mail should take note of the following important message: *Email is subject to the possibility of delays and of transmission failure. Systems designed to inform senders of transmission failure are themselves subject to the possibility of delay and may fail altogether. It follows that you should not assume that email transmissions have been received in good order unless you are advised by INTERTEK that this is the case.*
6. All work is performed in accordance with Intertek's Terms and Conditions, a copy of which is available from your nearest office or at our website: <http://www.intertek.com/government/pre-shipment-inspection/exports/mozambique/>.



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**Other Contracts handled by Intertek**

Intertek operates inspection programmes for numerous countries. These include:

- Algeria Certificate of Conformity Programme
- Bangladesh Pre-shipment Inspection Programme
- Bangladesh Quality/Quantity Commercial Programme
- Ghana Valuation Programme
- Kenya Pre-Export Verification of Conformity to Standards Programme (PVoC)
- Kuwait Product Conformity Programme (PCP)
- Mexico Certificate of Origin Programme, Price Valuation Programme
- Nigeria Conformity Assessment Programme (SONCAP)
- Philippines Bulk and Break Bulk Cargo Clearance Enhancement Programme
- Saudi Arabia Product Conformity Programme (PCP)
- Uganda Pre-Export Verification of Conformity to Standards Programme
- Uzbekistan Pre-shipment Inspection and Conformity Certification Services