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100+
countries

1,000+
labs & offices

25,000+
employees

Intertek Group – Overview



About Us

Intertek is a leading provider of quality and safety solutions serving a wide range of industries around the world.

We help local and global businesses and organizations ensure that their products and processes meet industry standards and consumer expectations for safety and quality in virtually any market around the world, and to respond to market demand for speed and innovation.



For more than 100 years, companies have turned to Intertek for support in understanding standards and regulatory risks, benchmarking performance, and developing sustainable business strategies. Our technical knowledge and breadth of business experience help our clients strategically manage the regulatory and market dynamics that affect their successful performance.

Our services cover every aspect of product development, operational and manufacturing process, marketing, supply chain management, safety, quality and sustainability.



Our clients span diverse industries and include some of the world's leading brands; among them, Shell, Canon, McDonalds, BP, IKEA, Nestlé, ExxonMobil, LG, GAP, Valero, Panasonic, Tesco, ChevronTexaco, Marks & Spencer and Levi Strauss. Governments and governmental organizations around the world are also clients.

Why do companies choose Intertek?

We've earned a reputation for helping our clients increase consumer trust in their brands and gain competitive advantage.

We go beyond testing, inspecting and certifying products; we help clients improve performance, gain efficiencies in manufacturing and logistics, overcome market constraints, and reduce risk.

By partnering with us, clients sharpen their competitive edge through

- Adherence to world-class standards that enhance the value of their brands;
- Faster regulatory approval and product entry to global markets;
- Greater insight into local legislative, cultural, and market conditions;
- Cost-effective and sustainable global manufacturing and sourcing strategies;
- Safety and quality across their supply chains;
- Reduced health, safety, and security risks, and
- Optimization of their infrastructure, process, and people assets.



Our Services & Industries



Intertek helps clients develop and maintain the integrity of and trust in their products and processes, delivering quality and safety solutions that meet or exceed industry requirements and regulatory standards.

Services	Industries
Auditing Certification Consulting Environmental Evaluation Inspection Outsourcing Quality Assurance Risk Management Sustainability Systems Certification Testing Training Validation	Aerospace & Automotive Building Products Chemicals Consumer Goods & Retail Electrical & Electronic Energy Food & Agriculture Government & Institutions Industrial & Manufacturing IT & Telecoms Medical & Pharmaceutical Minerals Textiles, Apparel & Footwear Toys, Games & Hardlines

Corporate Information

Intertek Group plc is a publicly listed company that trades on the London Stock Exchange under stock code ITRK.L.

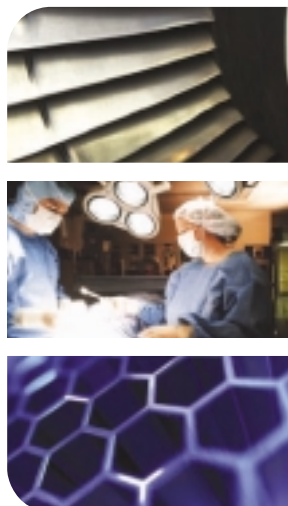
At March 2010, the Group's market capitalization was approximately £GBP2.6 billion. Intertek Group reported total revenue of £GBP1.24 billion for the 2009 full financial year.

Intertek's Chief Executive Officer is Dr Wolfhart Hauser. The company's corporate headquarters is in London.

Intertek has more than 25,000 people in over 1,000 locations serving clients in more than 100 countries.



Systems Certification Services



Intertek is more than a registrar – we're your business partner. Our friendly professionals are dedicated to helping you get the most out of your certification.

In fact, we go beyond auditing and issuing certificates: we give you the tools to improve your business. From sharing best practices and new industry requirements, to assessing your performance against your own business objectives, our expertise will help you unlock the full potential of your management system including:

- ISO 9001 – Quality Management System
- ISO 14001 – Environment Management System
- OHSAS 18001 – Occupational Health & Safety
- BRC – British Retail Consortium Global Standard
- ISO 22000 – Food Safety Management
- ISO 27001 : 2005 – Information Security Management System

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Quality Management Systems – ISO 9001



Enhance your quality — and your competitiveness

Competition in today's marketplace is ruthless. Faithful customers can only be gained by offering products of high, consistent quality. If you lack an efficient organization and structured processes, the quality of your products or services may be jeopardized and you can easily lose business. This is how quality management becomes a key to success.

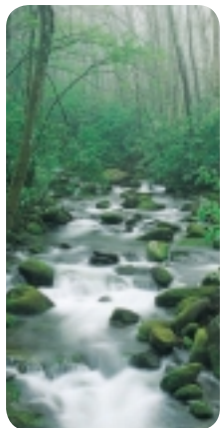
ISO 9001 helps you focus on your customers' satisfaction

ISO 9001 is an international standard related to quality management and quality assurance. Since the standard is neither industry- nor product-specific, it may be used by virtually any organization that provides a product or service. The result of using ISO 9001 is shorter lead times, high delivery reliability, and consistently high quality of services and products, benefiting both your customers and your business.

Compliance to ISO 9001 will help you develop and optimize procedures and processes in your operations. You will be able to focus on what is important and save time and money, leaving you more competitive and better equipped to meet future challenges.

Whether you are a small business or a global corporation, ISO 9001 certification sends a clear message wherever you may do business. Certification increases confidence in your company, enhancing your competitiveness in all of the world's local marketplaces.

Environmental Management Systems – ISO 14001



Today's environmental management is tomorrow's success

Today, more than ever before, we are becoming increasingly aware of the way we are using up our natural resources, and on the resulting impacts such as climate change and environmental degradation. Many eyes are turned towards business, with demands for it to shoulder its responsibility for our environment. Environmental compliance is vital if your business is to be competitive today and remain so tomorrow.

You and the environment – both winners

Be environmentally friendly, profitable and efficient. When you work towards environmental certification, you can systematically deal with your business's impacts on the environment and identify cost-effective alternatives. ISO 14001 can help your organization to develop processes to lower energy and raw materials use, reduce waste and pollution, and mitigate risks of accidents and emergency situations. Your operation will not only be environmentally friendly, it will also be more profitable and efficient.

Stand strong against the competition. An environmental management system (EMS) that is certified to ISO 14001 bears a "stamp of approval" that enables you to stand strong against the competition. By confirming your company as a reputable supplier, EMS certification can bring you new business opportunities.

Open doors to new markets. ISO 14001 is a well-known global standard that symbolizes environmental responsibility all over the world. Whether you are a small business or a global corporation, ISO 14001 certification sends a clear message wherever you may do business. Certification increases confidence in your company, enhancing your competitiveness in all the world's local marketplaces.

Occupational Health and Safety Management Systems



Control safety risks with an OHSMS

Creating a safe workplace, while always a top priority for all organizations, is now a legal requirement in many countries. The increased number of work-related accidents and illnesses has focused the world's attention on the idea of occupational health and safety (OH&S). Your attention – or lack of attention – to OH&S may have an impact on your corporate image with customers, regulators, or the general public.

There are many different options for planning and managing a safety program. One of the most efficient methods is to use an Occupational Health and Safety Management System (OHSMS) to integrate your safety program into your company's existing management structure. This integration is assured with compliance to the internationally-recognized OHSAS 18001 standard. Implementation of an OHSMS and compliance with OHSAS 18001 carries many benefits, including:

Improved overall performance

Your OHSMS helps your organization become more efficient and productive by eliminating or minimizing the risk of accidents, emergency situations, occupational injuries and other work-related illnesses.

Systematic approach

The OHSAS 18001 standard introduces a systematic approach to identify and assess hazards and risks in the workplace, and implement preventative measures as part of day-to-day operations.

Reduced costs and liability

A reduced risk of accidents and health hazards means your organization protects its workers and, consequently, lowers the risk of having to cover insurance payments and legal costs.

British Retail Consortium Global Standard for Food Safety, Issue 5



The BRC standard is an internationally recognised standard for manufacturers of food products, aimed at assisting them produce safe and legal products of required quality. By implementing this Standard in your company you will have established a recognised system to assist in the avoidance of failure and some of the required elements for a "Due Diligence" defense.

By becoming certified against this Standard you will be registered on a database used by many of the Global retailers to evaluate their suppliers.

With our help and support your organisation can become a certified company and will be recognized for your Product Quality, Legality and Consumer Safety.

Certification

We are UKAS accredited to carry out a full scope of audits for Food Safety, Issue 5.

Training

Intertek is a BRC Approved Training Establishment. Our BRC training programme covers:

- Third Party Auditor Training for this Standard. This is a 4-day course
- How to Implement this Standard. This is a 2-day course
- Upgrade course from Issue 4 to Issue 5 of this Standard. This is a 1-day course.

Food Safety Management Systems – ISO 22000



The challenge

The increased demand for safe food, as a result of globalization and international trade, led to the development of a wide range of standards in different countries. The sheer number of standards – as well as the risks and costs involved in conforming to all of them – made it nearly impossible for suppliers to keep up with the different requirements in the global food market.

Our Solution

The International Organization for Standardization (ISO) has developed ISO 22000 as a way to systematically ensure safety and control in all links of the food chain. Organizations implementing ISO 22000, which includes the principles of the Codex HACCP system, can now cover the key requirements of the various global standards by using a single document. And since ISO 22000 is designed to be fully compatible with ISO 9001, a food supply company with an established quality management system will find it easy to extend their system to include this new standard. Compliance with ISO 22000 can provide a host of benefits:

- **Expanded market access** - The demand for certified suppliers in the food industry is growing. Since ISO 22000 is supported by government and food safety experts worldwide, your certification will open the door to many domestic and international business opportunities.
- **Reduced cost of sales** - Your compliance establishes your company's credibility and commitment to safety from day one. Because the task of explaining the specifics and demonstrating the effectiveness of your management system is more straightforward, it takes less time to earn your prospective customers' trust and confidence.
- **Lower risk of liability** - When an unsafe food product enters the market, the entire food chain suffers from consumers' exposure to hazards. By implementing ISO 22000, you can help take responsibility for consumer safety and lower the risk of having to cover insurance payments and legal costs.
- **Improved overall performance** - Since a management system promotes continuous improvement in your products and processes, many clients see fewer errors, returns and customer complaints. This can foster improved relationships with suppliers, business partners and customers, and give your business a real advantage in the marketplace.

Integrated Management Systems and Combined Audits



The challenge

Organizations in every industry face a myriad of challenges and barriers to market. Customers often have their own unique quality requirements; complying with all of those requirements can result in complex administration and increased overhead.

The solution

Intertek offers two ways for you to combine audits to multiple standards.

- **A combined audit** occurs when management system audits related to different audit criteria (standards) are conducted simultaneously.
- **An integrated audit** is the assessment of an integrated management system, which is a single management system that fully or partially integrates the requirements of different audit criteria.

By using a combined or integrated approach across all audit criteria, efficiencies can be realized that may not be achieved by auditing individual management systems, including:

- Lower certification costs, through a reduction of auditor-days and/or expenses
- Fewer interruptions for your organization – you can meet all requirements in a single audit
- Streamlined processes and more consistent objectives across multiple systems
- Reduced documentation, including a single audit report

Many organizations choose to combine audits to ISO 9001 and ISO 14001, or ISO 14001 and OHSAS 18001. Many other combinations are possible.

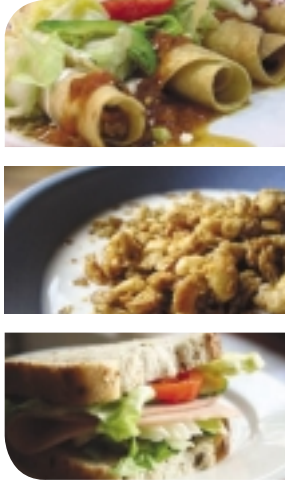
Who should consider this option?

Integrated management systems can be implemented by organizations of any size or sector, looking to integrate two or more of their management systems into one unified system with a set of documentation, policies, procedures and processes. Typically, organizations that will consider this step are those who have maturing management systems and who are also considering simplifying their system and lowering their costs.

To learn more

Contact your local Intertek account manager, or visit www.intertek.com to find the office nearest you.

Food Services



At Intertek, it is our sole mission to provide not only the one-stop-shop you seek for all food services, but also establish a trusted partnership with your business - consistently adding value and increasing your competitive advantage in the industry with every step we take together. We follow a product from concept to final distribution, working with clients to ensure all areas of the business process are accounted for, addressed and successfully monitored.

Drawing upon our expert knowledge of the market and manufacturing trends with the most skilled staff of auditors in the world, Intertek offers clients complete solutions to the most complex of systems. Our innovative research in standards development paired with our global reach gives us the unique ability to offer you local management of operations anywhere in the world. Intertek is not only a leading international provider of quality and safety services to a wide range of global and local industries, but more importantly, the trusted partner you can depend on

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The Challenge



From the farm to the fork, the entire food industry itself has evolved into a diverse network of multiple channels. More often we find the core operational structure, as well as various business processes involved in food production and distribution, fail to communicate and align with one another. For example, a farmer's methodology for determining the particular soil needed is entirely different from the approach and reasoning behind a local supermarket's choice on how to display and store a finished product. This evident diversity of various standards for an even larger number of scopes involved poses huge challenges within the marketplace.

If procedures, policies, best practices, and standards are not understood, implemented, and embraced by all parties involved, not only is the quality of the food produced at risk, but also the reputation and brand value of the company behind it.



The scope of food services encompasses concern and attention to the following:

- Soil
- Feed
- Pesticides
- Air
- Formulation
- Equipment
- Distribution
- Packaging
- Seed
- DNA structure
- Additional nutrients
- Water
- Harvesting
- Transportation
- Storage and Display
- Traceability

This plethora of stages for consideration, review, and focus in the food industry can be summarized into 3 broad categories. They are:

- **Systems** – The local management of business ventures including everything from the forecasted demand for product to the equipment used on the production line.
- **Processes** – The globally structured management of day to day operations from the training of assembly lines to compliance certification.
- **Products** – The globally managed control, traceability and consideration of raw materials, finished products, and packaging.

Our Solution



Quality & Safety Assessments of your systems, processes, and products to determine compliance with our requirements and / or your clients' requirements.

- **Quality assurance (QA) and control (QC)** programs internally integrated into every facet of the business process and with suppliers in order to meet with government, customer, and company requirements.
- **Inspection** over the entire production chain for farms, seed, feed & food manufacturers, hotel and catering services. We can help to ensure product quality, safety, and legality as well as evaluate appropriate environments.
- **Testing** in a worldwide network of laboratories analyzing food and agricultural products for trace contamination, determination of toxic substances, pathogens and identity preservation.

Certification of systems, processes, and products to relevant international standards by a highly skilled and practical team of global auditors. Intertek is an internationally recognized certification body for food safety programs – examples include the British Retail Consortium Food Standard (BRC), the International Food Standard (IFS), Safe Quality Food (SQF), EurepGap, and various ISO Standards. These quality systems provide independent validation that food suppliers are diligent to both their manufacturers as well as to the end consumer - ensuring the food has been produced, prepared, handled, packaged, distributed and transported to the highest possible standards and recognized good practices.

- **Auditing and Review** (including Pre-Assessment) at all levels - conducting comprehensive evaluations of food production, quality management systems, HACCP, food protection programs, factory environment, product & process controls, personnel and hygiene.

Food Testing Services



The Solution

Testing is an essential part of all food businesses and retailers alike in order to guarantee food safety as well as quality and content.

Through its global network, Intertek is able to test your products or your suppliers' products against all standards such as: ISO, national standards, even clients' standards.

Our testing includes:

- **Microbiological:** to detect pathogens.
- **Physico-chemical:** to determine nutritional value, GMO, pesticides, antibiotics, contaminants, etc.
- **Sensory Testing:** to compare a product to the competition and/or evaluate the product by a consumer panel.

Samples drawing can also be provided by our inspectors network.

Inspection and Certification Services



The Solution

Supplier Qualification	Product Design & Development	Pre-Production	Production	Delivery	In Store
Pre Assessment HACCP/GMP Audit Systems Certification IFS/BRC/SQF/ISO22000/Global Gap Certification Farm audit	Labeling Review & Approval Spec. Review Testing	Pre-Production Testing Production Approval	Production Inspection Sample Testing Monthly QC program on site	Final Random Inspection Testing Shipment Approval Loading Supervision	Due Dilligence Testing Program Stores Audit Testing Traceability

→ **Training & Consultancy & Regulation Follow-Up** →

Intertek, as your trusted partner, offers inspection and certification services to your food supply chain. All services are custom tailored to your specific needs within the supply chain.

Accreditation and references:

- EN 45011
- EN 45012
- ISO 17025
- Approval of the British Retail Consortium (BRC)
- Approval of the International Food Standards (IFS)
- Bureau of local food and drugs ministries
- Bureau of local animal industry
- Bureau of local fisheries & aquatic resources
- FDA approved for Food & Pharmaceuticals

In Summary

At Intertek, it is our sole mission to provide not only the one-stop-shop you seek for all food services, but also establish a trusted partnership with your business - consistently adding value and increasing your competitive advantage in the industry with every step we take together.

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Consumer Goods & Retail



Intertek's global reach is our major strength, linking suppliers in one part of the world with buyers in another. We independently inspect goods and audit factories in the country of origin across the whole supply chain on behalf of clients and consumers located in the products' final market. In fact we can test the same product to a range of international standards if required.

Intertek consumer goods division commenced its operation in BD with inspection services in the year 2000. In 2003, social compliance audit program merged with the inspection service. In due course of time, the social compliance audit program established its own identity under corporate social responsibility (CSR) division. In the year 2004 Intertek launched its Textile Testing Laboratory with the state of the art lab equipments. Analytical testing Lab has been approved by CPSC, USA and is now capable to test a range of Restricted Substances (RSL) and heavy metals presents in textile, apparel, leather and other consumers goods from 2009 on words.

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Textiles and Apparel Testing Services

Compliance with mandatory regulation in Textile and Garment industry is essential. Continuous enhancement of product quality provides a competitive edge in today's market. Intertek Labtest Bangladesh offers a comprehensive range of textile and garment testing services. We test many different mandatory national and international standards including ASTM, AATCC, US CPSC, CAN/CGSB, EN ISO, BS, DIN, NF, JIS, AS, M&S, NEXT and ARCADIA etc.

Our highly skilled textile technologists are experienced in the following tests:

- Fibre Composition Analysis, Care Label Recommendation, Flammability
- Dimensional Stability and Related Testing
- Physical Evaluation
- Garment Accessories Testing
- Colourfastness Testing
- Quality, Performance and Safety aspects of Textile & Apparels

Chemical Services

To verify that a consumer product meets all appropriate national and international standards and regulations, the chemicals within the product itself need to be tested for their toxicity, purity, strength, reactivity and coloration.

Product segments of chemicals requiring regulatory testing include bulk chemicals, auxiliaries, dyes, intermediaries, paints, petro-chemicals, inorganic and organic compounds, pesticides, and more. With laboratories strategically located across the globe and fully equipped with state-of-the-art instrumentation such as GCMS, HPLC/DAD, ICP/OES, UV-VIS, LCMS, FTIR and more.

Consumers are becoming more conscious with respect to green activities, non toxic and environment friendly consumer goods. Intertek Consumer Goods Bangladesh is able to test below all these hazards and can offer consultancy advice on reducing the ecological impacts of textile product.

Inspection Services

Intertek Consumer Goods Bangladesh offers a wide range of services in the area of Inspection for textile, apparels, footwear, ceramics and tents etc.

Buyers need to follow up production to ensure goods being manufactured, meet their quality requirements and the shipments are affected in a timely manner.

Intertek Labtest Inspection Services cover the needs of entire Supply Chain of products and involve visual inspection of samples, randomly selected on a statistical basis at various stages of production.

We offer wide range of Inspection Services as follows:

- Pre-production Inspection
- Fabric Inspection
- During Production Inspection
- Final Random Inspection of finished Goods
- Production and Delivery Monitoring
- Loading supervision for export goods



Quality Checks cover:

- Quantity
- Workmanship
- Size/Dimensions/Fit
- Safety
- Presentation
- Labeling & Shipping Marks
- Product Appearance
- Performance & Functional Characteristics
- Accessories
- Assessment/Packing
- Packaging to Prevent Damage
- Barcodes

Auditing Services

Consumers and pressure groups are increasingly concerned about the social conditions in which workers from developed and developing countries are subject to Forced Labour, Child Labour, Low Wage, Poor Conditions and Dangerous Working Environments.

The issue of social accountability in manufacturing is a sensitive one. Instead of a short term view, Intertek encourages adoption of a long term programme of social improvement within the factory.

We have the advantage of a close understanding of local economies as well as social and religious issues. This allows Intertek work with both the manufacturer and the retailer to obtain the best all-round solution.

We are able to highlight areas of improvement and promote programs to improve social conditions over a planned and structured timescale.

The Intertek Social Compliance program offers a rational and cost effective solution, which includes the following:

- CAP Audit Based on Local Law
- WRAP Certification Audit
- BSCI Audit
- SEDEX
- GSV
- Ethical Trading Initiative (ETI) Audit
- ETI Base Code Consists of Nine Principles
- C-TPAT (Security verification for foreign suppliers/manufacturers)
- SA 8000 Audit
- Disney Based Audit
- Coca Cola Audit

Government Services



The programme is a mandatory requirement for virtually all shipments to Bangladesh. Intertek inspects shipments in the country of supply, before they are despatched, and prepares a customs valuation and classification. The Intertek office in the exporting country issues a Clean Report of Findings to the relevant Customs House where the importer can clear their shipment.

Contact us:

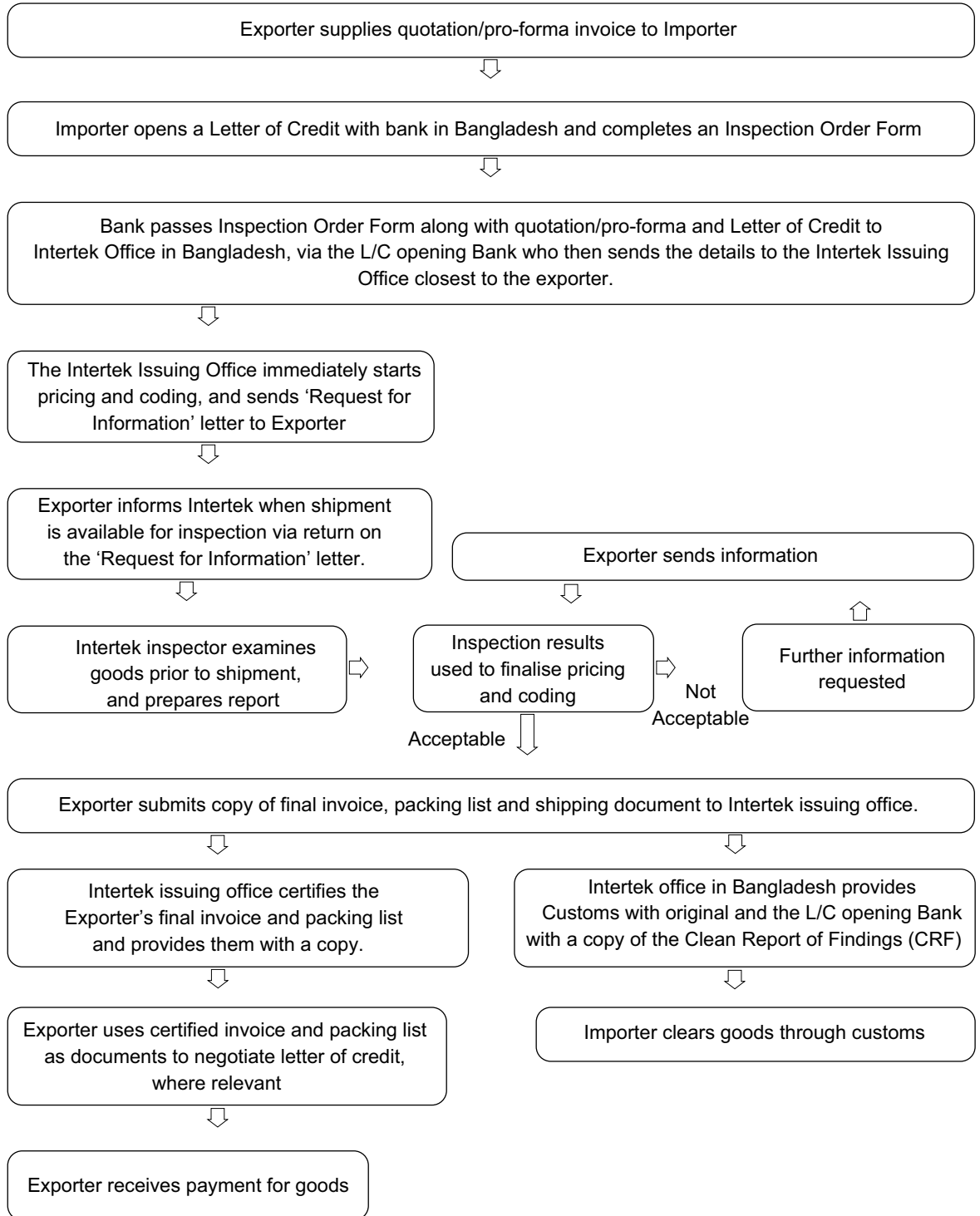
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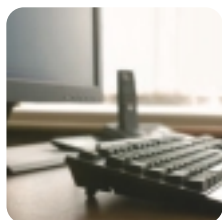
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Trading with Bangladesh





Fast

Intertek provides an efficient and rapid turnaround with a maximum 3 working days response after request for inspection. This means that shipments will encounter a minimum of delay before they are despatched, and ensure that the necessary duty and clearance documents will be available upon their arrival in Bangladesh. As a result, customs clearance within Bangladesh should also be completed more rapidly.

Global Coverage

With a global network of offices dedicated to Pre-Shipment Inspection, Intertek can provide a local inspection service, with world-wide coverage.

Local Coverage

With a head office in Dhaka and two branch offices in Chittagong and Khulna, Intertek is able to support importers in Bangladesh, wherever they are located.

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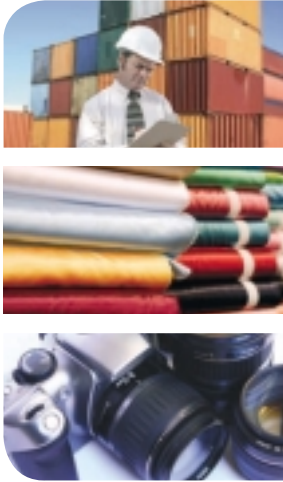
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www.intertek.com

Verification and Advisory Services



Intertek Government Services offer a range of tailor-made Verification and Advisory Services; taking Quality and Quantity Audits, Production Checks during the manufacturing cycle and Pre-Loading Inspections out of your hands.

Not only can our inspections protect you from substandard products, we also offer loss-prevention inspections for insurance purposes, can assist you in meeting the inspection and certification terms in a negotiable letter of credit and provide timely, accurate reports to meet your needs. No matter where you, your customers or suppliers are based, our global network can deliver.

Whether you are involved in the promotional gift industry, furniture manufacturing, retailing, automotive parts distribution or export and import, we have a verification service that will work successfully for you.

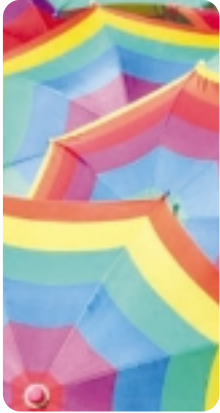
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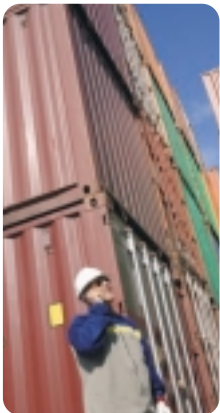
Email: marketing.bangladesh.gs@intertek.com



Listed below are just some of the services we offer:

- Q&Q (Visual Quality and Quantity) inspections
- CLS (Container Loading Supervision)
- Vendor assessment
- Commercial manufacturing expediting services
- Damage & loss control
- Verification of international / domestic standards
- Labelling verification & certification
- Verification of origin
- Verification of packing / shipping marks, product marks, etc
- Supply chain supervision
- Verification of products for donor organisations
- HS customs coding verification
- Automotive inspections
- Container in-service verification
- IPC (Initial Production Checks)
- DUPRO (During Production Checks)
- FRI (Final Random Inspections)
- Container unloading
- Verification of contractual quantity and quality specifications as per Purchase Order and Letter of Credit

Container services



Intertek International is a world-renowned inspections and testing company offering a wide range of tailor-made Verification and Advisory Services. With our global network and expertise we can give you the assurance you need, no matter where you are located or where you are doing business. Intertek are your international quality control team.

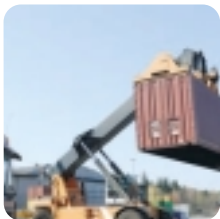
Our range of container services have been specifically developed for clients that not only require reassurance during the loading and unloading process, but also that safety and quality requirements are met and that correct goods handling procedures are put in place and adhered to.

Container Loading:

All Intertek inspectors are fully trained to supervise and closely monitor the loading process. Before shipping they check the:

- Quality and condition of your goods
- Quality and condition of packaging
- Adherence to correct goods handling procedures
- Condition of the container your goods are being transported in, including safety and cleanliness
- Correct loading of your goods and verify all documentation

Once these checks are completed the container will be sealed with Intertek seals as proof of compliance and an inspection report will be issued to you.





Container Unloading Supervision

As with container loading, you need the assurance that when your goods arrive they will be unloaded and handled correctly and arrive safely at their final destination. During the unloading process an Intertek inspector will be present to ensure that your goods are handled with the due care and attention with which they were loaded. On arrival they check the:

- Quality and condition of your goods
- Quality and condition of packaging
- Adherence to correct goods unloading procedures
- Accuracy and correctness of all documentation



Container In-Service Verification

Intertek inspect containers to certify their sea-worthiness, issuing certificates that validate their usage for one year. Intertek also perform periodic statutory inspections to ensure the correct storage and safe transport of cargo.

Each of these services significantly reduces the risk associated with importing cargo giving you confidence that all your goods will arrive and in the best condition.

Export and import services



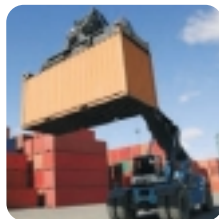
Intertek International is a world-renowned inspections and testing company offering a wide range of tailor-made Verification and Advisory Services. With our global network and expertise we can give you the assurance you need, no matter where you are located or where you are doing business. Intertek are your international quality control team.

Our range of export and import services have been specifically developed for those clients who need reassurance and assistance in exporting or importing goods worldwide. With many years experience developing and implementing systems to help governments ensure the quality and conformity of goods being imported into their countries, Intertek are ideally placed to help you comply.

Quantity and Quality:

Quantity and Quality Inspections help protect your brand and your company's reputation by minimising defective merchandise, customer complaints, non-compliant products, and late and short shipments.

It is imperative that consumer product manufacturers verify that the products manufactured, shipped and distributed under their brand name meet industry and government regulations or their own specific requirements. As an independent, third party inspection and testing company, Intertek can conduct a variety of on-site inspections to ensure that your brand, reputation and consumers are protected.





Specifically, Quantity and Quality Inspections help manufacturers:

- Ensure product conformity to standards prior to shipping
- Ensure correct quantities are being shipped
- Minimise the amount of defective merchandise
- Reduce customer complaints due to inferior products
- Detect merchandise containing non-standard or non-compliant components
- Eliminate late shipments
- Ensure Contractual Quantity and Quality Specifications as per Purchase Orders and Letters of Credit

Our other services include:

Verification of International and Domestic Standards

With many years experience working with overseas governments on the development of standards programmes, Intertek have the knowledge and understanding to help you comply with both domestic and/or international product standards. We can also help you meet your ethical and national obligations in relation to international trade.

HS Customs Coding

Harmonised Commodity Description and Coding System is a global system giving each product a unique identifying number. This is used particularly in relation to the collection of import duty but is a global requirement. Intertek will clarify and check that your products have the correct HS Code.

Labelling Verification and Certification

Intertek's highly experienced professionals will help you ensure that your products and shipments have the correct labelling and hold the right certificates required for international and domestic trade.

We also offer:

Verification of Origin, Packaging, Shipping Marks and Product Marks.

Contact us:

Intertek Bangladesh

Chittagong:

Arup Bhaban (4th Floor), 107, Agrabad C/A, Chittagong.

Tel: +880 31 713412, 031 713451, 031-717063 Fax: +880 31 720260

Khulna:

Chamber Mantion (2nd Floor), 5 K.D.A. C/A, Khan-A-Sabur Road, Khulna.

Tel: +880 41-732779, 041-2833494 Fax: +880 41-2833493

Agri Services



The agricultural services division has been providing professional testing, inspection and certification to all agri-commodity industries since 1885. Our certification enjoys worldwide recognition with trade authority and is widely accepted in the market as true evidence in quality and quantity endorsement.

Contact us:

Intertek Bangladesh

Hasney Tower (7th Floor), 3/A Kawran Bazar C/A
Dhaka-1215, Bangladesh.

Tel: +880 2 9129439, 8126716 Fax: +880 2 9128540

Email: oca.bangladesh@intertek.com



Key services for agri commodities in Bangladesh

- Inspection of loading, discharge facilities
- Tanks, holds, hatches, container, rail cars and trucks cleanliness inspection
- Pre-shipment inspection
- Sampling, testing and retain in our laboratories
- Weight certification, quality certification
- Draft survey
- Tank calibration
- Stock audits
- Loss management and recovery
- Attend opening of cargo hatches
- Check containers for external damage
- Check containers for seal status
- Carry out accurate cargo tally
- Identify and report losses or damage
- Segregate and quantify damaged cargo
- Tally receipt of cargo into warehouse or to final receiver
- Monitor, tally unstuffing of containers
- Report overall operation efficiency
- Monitor cargo reconstitution, salvage or destruction
- Reconcile outturns
- Issue letters of protest, notices of claim
- Issue comprehensive report in required format
- Monitoring of food aid programs

Some of the key products include

- Animal/veg. Oil & fats
- Oilseeds & by-products
- Grains & cereals
- Fertilizers
- Jute Rice Animal Feeds
- Sugar & molasses
- Pulses, peas, beans & nuts

Contact us:

Intertek Bangladesh

Chittagong Contact:

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Oil & Chemical Services



In Bangladesh, we have the full capability to provide you a suite of quality testing, commodities inspection and independent certification services. From petroleum to chemicals products, we have a solution for you.

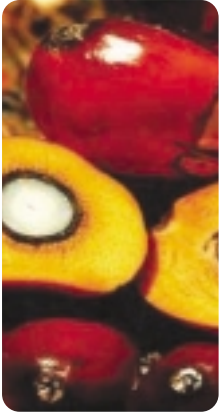
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Key Services for Petroleum & Petrochemical industries in Bangladesh

- Quantity & Quality Inspection
- Loading/ Discharge/ Ship or Tank Transfer
- Sampling / Seal Survey
- Inspection of Cleanliness
- Bulk Cargo Inspection
- Analysis of Petroleum / Petrochemical
- Analysis of Gas
- Witness & Audit
- Witness of Analysis
- Loss Control
- Tank Calibration
- Stock Survey

Some of the Key Products include

- Crude Oil / Fuel Oil
- Aviation Fuels
- LPG
- Lubricant Oils
- Petrochemicals
- LNG
- Diesel
- Chemicals
- Gasoline
- Natural Gas Condensate
- Naphtha

Contact us:

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Electrical & Electronic



Our expertise can help you gain faster, more efficient entry to virtually any market in the world. Intertek offers fast, expert product testing, inspection and certification solutions through our global network of accredited laboratories. We conduct electrical safety testing to ANSI/UL, CSA, NFPA, IEC, EN and other standards, EMC testing to local or global requirements, benchmarking and performance testing for R&D or competitive differentiation, environmental compliance to ENERGY STAR®, RoHS, or EuP requirements, and turnkey certification management.

We offer ETL Mark, WH Mark and NOM in North America; the S, CE, GS, ASTA and BEAB Marks for Europe; and the CCC Mark in China, among others. Our laboratories are recognized by 30 major accreditation bodies, including OSHA (NRTL), Standards Council of Canada, IECEE, A2LA, FCC, UKAS and more.

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Leading global manufacturers trust Intertek for faster, simpler, more cost-efficient testing and certification services.

Markets

- Appliances and Consumer Electronics
- Automotive
- Building Products
- Cabling
- Energy
- Food Service Equipment
- Hearth Products
- HVAC/R
- Industrial Equipment
- IT and Telecom
- Life Safety and Security
- Lighting
- Medical Devices
- Semiconductor Equipment
- Wireless and Mobile

Services

- Acoustical Testing
- Accelerated Stress Testing (AST)
- Data Acceptance Program (Satellite)
- Electrical Safety Testing
- EMC Testing
- Energy Efficiency Testing
- EuP Directive
- Failure Analysis Investigations
- Field Labeling
- Gas Safety Testing
- GSA Schedule Services
- Health and Environmental Compliance
- Materials Analysis Services
- Performance Testing
- Potentially Explosive Atmosphere Services
- Product Safety Testing
- Sanitation Testing



S Mark

A Product with a S Mark Shows compliance with harmonized European Standards. This is an easy way to fulfill the requirements in the EU's Low Voltage Directive (LVD). Once your product meets all the testing requirements, a test report is issued which is reviewed by Certification Board will issue the certification and the right to use the S Mark for your product.



ETL Listing

Many believe their choices are limited to certain marks such those issued by CSA, UL, AGA, etc. However, there are alternative marks to choose from those equally backed by their accreditation and are recognized by authorities having Jurisdiction (AHJs). These include the ETL Listed Marks issued by Intertek. ETL is well accepted mark in the United States.



Conformite Europeenne

You can reach the EU with CE Marking and gain access to other international and national markets. The CE Mark on your product indicates that the requirements of all necessary Directive have been met prior to it entering the EU.



ASTA Mark

The famous ASTA Diamond Mark shows that a product has received full certification or approval. ASTA Approval provides the manufacturer of electrical equipment with the ability to make his products stand out from the competition by demonstrating to his clients that the products satisfy the requirements of their appropriate test specification. ASTA Approval is a high profile mark recognized in the UK and most parts of the world.



ATEX

The Eropean New Approach ATEX Directive affects all equipment intended for use in potentially hazardous areas within the EU. Intertek holds Notified Body Status under the AREX Directive for all equipment types and quality modules.



RoHS Mark

All products have to conform to strict standards, extensive compliance documentation and ensure that electrical and electronic products sold in the EU don't contain lead, cadmium, mercury, hexavalent chromium, polybrominated biphenyls (PBBs), and polybrominated diphenyl ethers (PBDEs) above the legal threshold. Manufacturers will need to ensure that their products, parts and components comply in order to be distributed and sold in the EU.

HVAC & R Performance



The Energy Star Label Program for Domestic Air Conditioners and Refrigerators are going to mandatory in coming days. Intertek's NABL Accredited Balanced Ambient Calorimeter & Pshrometric Testing Laboratory for Air conditioners and Refrigerator Testing Laboratory helps to manufacturer to access to the Star Rating Marks on their Products

Global Market Access Program

Today's manufacturers and distributors are faced with competition from around the globe and breaking into new foreign markets can be a challenging consideration. Consumer preferences in diverse global regions may not be well known, or regulatory requirements may seem too difficult to satisfy. Regardless of the issues faced with market reach, the time is now to change that way of thinking and be more aggressive than ever before to maximize business profits and long-term growth. Understanding global markets, preferences and regulations is the first step.

Marketing and selling your products under programs like SASO (Saudi Arabia), SONCAP (Nigeria), KUCAS (Kuwait), SABS (South Africa) are made easy through testing at Intertek. The test reports issued by Intertek are well accepted by the Government Agencies of the countries.



Intertek Bangladesh

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Government & Institution Services Systems Certification • Food Services

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