

**Intertek**

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## Supply Chain Sourcing

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*Demonstrating Compliance of Product Quality, Safety, Social, Environmental and Security Concerns with Confidence*

*Managing Reputational Risk through Smart Sourcing and Supplier Selection.*

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## Your Challenges

The demand for compliance and supply chain traceability across all points in the supply chain grows simultaneously with the increase in global trade. Consumers are better educated and informed by media and non-governmental organizations (NGO), with traditional concerns moving from physical product quality attributes to social, environmental, security and sustainability issues. As a result, non-compliance within supply chains represents a huge reputational risk and concern for brand integrity.

## Our Solutions

Intertek developed the next generation in supplier assessment standards and support tools to help brands, retailers and suppliers better manage reputational risk, save cost, measure performance, communicate results and improve compliance performance against industry benchmarks.

Intertek's portfolio of Industry Community Programs provides a powerful, cost-effective solution for companies and facilities seeking to improve compliance in accordance with widely accepted industry standards and best practices which have been extensively researched and developed in collaboration with the world's largest consumer brands and retailers.

Intertek's Industry Community Programs offers a full range of services to address the major reputational risk and compliance themes, including the following:

1. **Supplier Identity & Profile** - iSupplier Intelligence (ISI)
2. **Social Compliance** - Workplace Conditions Assessment (WCA)
3. **Environmental Sustainability** - Think Green Initiative (TGI)
4. **Quality Assurance** - Supplier Qualification Program (SQP)
5. **Security Compliance** - Global Security Verification (GSV)
6. **Fabric Quality** - Mill Qualification Program - (MQP)

## iSupplier Intelligence (ISI) – Your Single, Sign-on Solution for Global Supplier Management & Smart Sourcing

ISI builds a sourcing community of facilities, suppliers and buyers to facilitate the exchange of critical business information enabling the matching of buyers and suppliers so they can enter into business relationships and import with confidence. The ISI platform provides:



- New insight into smart sourcing: By allowing you to search by factory or by product in order to find the perfect fit for your needs
- Quality assurance and control: Being able to filter each factory by your company's own value parameters
- Effective risk management: Having inside access and insight into to each and every supplier/ factory allows you to make better informed decisions and match the appropriate factory to your particular business
- Profile verification: Of each factory's capabilities and operations understanding ISI is the only platform of its kind that actually verifies each and every supplier
- Cost and time savings: Through a single, password protected, internet sign on anywhere in the world



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## Workplace Conditions Assessment (WCA) – Measured Results: Improved Performance



- A world-class standard focused on improving working conditions
- Global alignment with the Global Social Compliance Program (GSCP)
- Measures performance against global, country and industry benchmarks
- Evaluates and puts working hours into perspective through benchmarking
- The standard include 5 sections that cover:
  - Workplace Management System
  - Wages and Working hours
  - Labour
  - Health and Safety
  - Workplace Environment

## Think Green Initiative (TGI) – A Sustainable Approach to Greening the Value Chain



- A world-class standard for improving environmental sustainability performance
- Enables business to complete the trilogy: Think Green, Act Green and Be Green
- Demonstrate environmental performance and improve bottom line simultaneously
- Allows suppliers to showcase their sustainability practices covering energy, water, air, noise and practices associated with reduce, reuse and recycle
- The standard includes 8 sections that cover:
  - Environmental Legal Compliance Review
  - Environmental Management System
  - Water
  - Air Emissions
  - Energy
  - Noise Emissions
  - Hazardous Materials, Equipment and Waste
  - Sustainable Production

## Supplier Qualification Program (SQP) - Manufacture with Confidence



- A world-class quality standard focused on consumer products manufacturing
- Focused on controls and processes to managing product quality and safety
- A credible standard that incorporates elements of Good Manufacturing Practices (GMP), Failure Mode and Effects Analysis (FMEA) and ISO 9000 principles that is aligned with the general requirements of Global Retailers.
- Contains Industry modules for softline, toys, footwear and hardlines
- The standard include 8 sections that cover
  - Management Commitment and Continual Improvement
  - Risk Management Systems
  - Quality Management Systems
  - Site and Facilities Management
  - Product Control
  - Product Testing
  - Process Control (softline, toys, footwear and hardlines)
  - Personnel Training and Competency

## Global Security Verification (GSV) – World's Largest Community of 14,000+ Verified Suppliers



- GSV integrates multiple global supply chain security initiatives including C-TPAT – Customs Trade Partnership Against Terrorism, PIP – Partners in Protection and AEO – Authorized Economic Operators
- Designed to meet international supply chain security standards
- GSV was reviewed and recognized by U.S. Customs and Border Protection as a third-party service provider under the China validation pilot
- The standard includes 8 sections that cover:
  - Business Partner Requirements
  - Container and Trailer Security
  - Physical Access Controls
  - Personnel Security
  - Procedural Security
  - Physical Security
  - Information Technology Security
  - Security Training and Threat Awareness

## Mill Qualification Program (MQP) – Garment quality starts with fabric quality



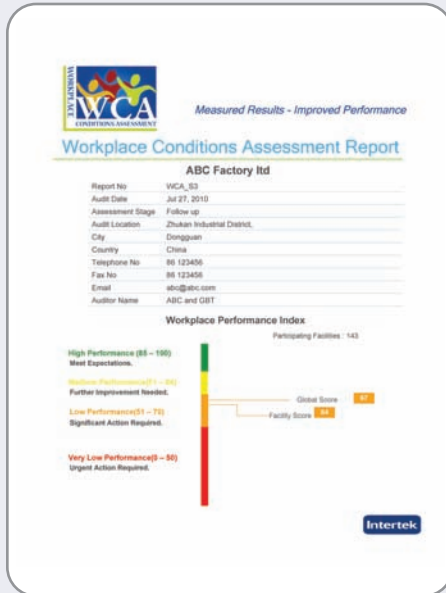
- Focused on fabric quality controls at an earlier part of the supply chain
- Supplemented with additional modules for testing, environmental and social
- The standard includes 7 sections that cover:
  - General Systems Implementation
  - Spinning
  - Knitting and Weaving
  - Fabric Preparation
  - Printing, Dyeing and Finishing
  - Color Process
  - Final Inspection

## Key Product Features

All Community Programs operate under the Global Supply Chain Compliance (GSCC) operational audit platform, which includes the following features:

- A platform to plan, schedule, track and analyze the performance of supplier
- Supported with checklist builder, e-auditor tools and performance scorecard
- Innovative reports and graphics provide global, country and industry benchmarking
- Measured results with performance tracking features drives improvement
- Country, social and environmental regulations are programmed into system
- Labour-intensive paper process replaced by automated reporting
- Risk-based designed with question risk weightings and logical scoring criteria
- Accredited training materials (City & Guilds) available to all participating factories
- Automated Corrective and Preventative Actions (CAPA) process saves time
- Supplier provided meaningful reports and achievement awards to share with buyers

Intertek's web-based platform, global network and innovative portfolio of solutions provide the perfect tool to cost effectively monitor and improve supplier performance.



*Powerful tools and graphics allowing benchmarking against industry, country and global averages.*



## Business Benefits

Using Intertek’s Industry Community Programs allows you to map the compliance risk in your supply chain, and track improvements and performance, therefore making more informed buying decisions.

- Improved cost efficiencies
  - Automated data collection and report writing results in lower cost
  - 80% reduction in time to review performance results
  - Web-based operational platform reduces program administrative costs
- Enhanced productivity, focus and performance
  - Web-based platforms and tools are open to other service providers
  - Risk-based and automated CAPA process facilitate improvement
  - Measurable results help to better prioritize issues and supplier selection
- Useful and relevant features
  - All standards aligned with industry best practice and market needs
  - Web-tools for Audit planning, Communication, Data storage and retrieval
- Actionable Outcomes
  - Data analysis helps identifies real issues, resulting in better decision making
  - Benchmarking performance helps to motivate and drives improvement

## Why Choose Intertek?

- Global leader in innovation of supply chain compliance solutions
- World’s largest global network of Consumer Products quality practitioners
- Full portfolio of services covering quality, social, environmental and security.
- Proven service experience with top 20 consumer products brands and retailers
- Professional auditor qualification process – Accredited by City of Guilds
- Best in class Integrity program providing trust, confidence and peace of mind
- GSCC platform provide 24/7 supply chain visibility and tracking
- State of the data analysis and graphics provide user friendly information
- Supplier performance benchmarking for better communication and focus
- Ability to offset carbon footprint on audits to demonstrate your green credentials

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