

**Intertek**

Valued Quality. Delivered.



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Quality Certification  
of Consumer Goods

*Seal of approval in testing*



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## Your Challenges

To survive in this competitive market, it's necessary to continuously improve performance, overcome market constraints, reduce risk and strive for efficiency to protect and strengthen market share. Conformity to local requirements is also mandatory before products can be sold. You need to ensure that quality, health, environmental, safety, and social accountability standards for your product are met in virtually any location around the world. By certifying these standards, your brand communicates values that will warrant a vital sense of consumer trust.

## Our Solutions

Certification marks are evidence that a product not only conforms to applicable standards, but that there is a systematic approach for ongoing factory inspections. Intertek provides product, process, and system certifications that help you gain competitive advantage in the diverse markets in which you source, manufacture and sell your products. It can be a powerful marketing tool to build confidence throughout distribution and end-user channels.

We serve a variety of consumer goods categories, including:

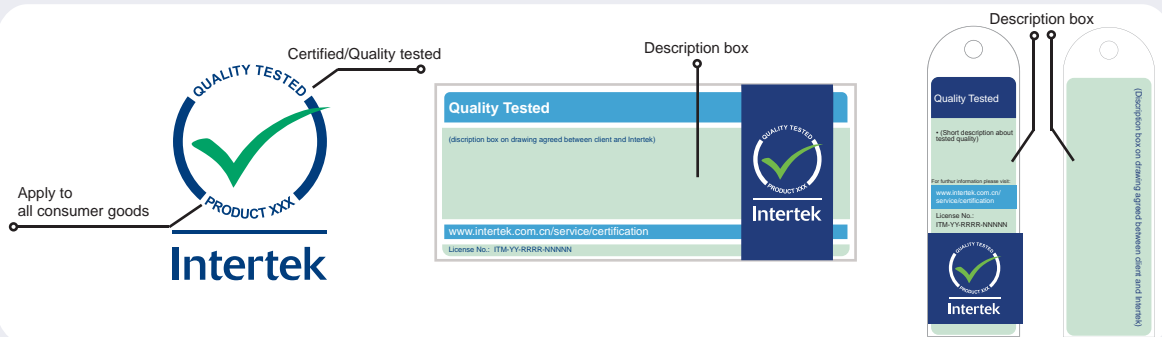
- Accessories
- Chemical
- Food
- Footwear
- Hardlines
- Healthcare and Beauty Products
- Home Furnishings and Furniture
- Juvenile Products
- Leather Goods and Luggage
- Other Consumer Goods & Retail
- Textiles and Apparel
- Toys, Games, and Premiums

All certifications we provide are according to ISO Guide 67 Fundamentals of Product Certification.

### Advantages of an Intertek Certification Mark

Intertek Certification Mark can sharpen your competitive edge:

- By return of business gain through marketing promotion in “description box”
- By demonstration of regulation compliance and claimed quality through a professional third-party
- With reliable testing and certification for faster regulatory approval
- With total quality assurance across your supply chain
- By reducing time to market and overall cost
- By meeting both consumer expectations and industry safety, quality, and performance standards
- By minimizing health, safety and security risks





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## Tailor-made program to emphasize quality and performance of:

### Durability

Evaluates the range of conditions a product can handle and continue to function. These conditions can include, but not only include, temperature, vibration, humidity, chemicals, pressure, voltage, and hundreds of other sources of damage. It can help you minimize risk from warranty, insurance and damage claims by detecting design flaws early.

### Functionality

Evaluates performance of a product's main functions and features under normal use. It can also help to determine how your product measures against the competition and to make informed decisions on price points, and product design.

### Regulatory compliance

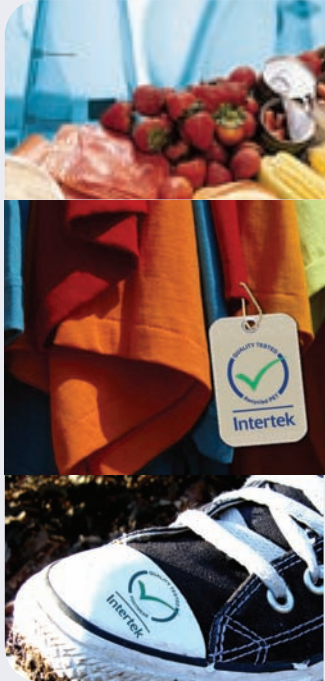
Evaluate your product for compliance with the quality, safety, performance, legal and ethical standards irrespective of your and your customer's location in the world as well as some unique methodologies developed specially for your products. We can also test the same product to a range of international standards if required.

### Workmanship

Verify a product's physical characteristics as indicators of high quality fabrication and handling techniques. This independent verification can gain markets trust, at the same time, can lead them to the right product choice.

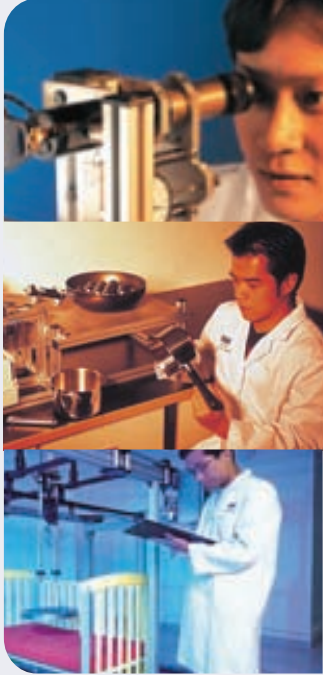
### Usability

Assess ease of use for the intended tasks. It can help you determine the product's overall ease of use and how well your product will be accepted by the end user.



## Certification Procedures

Generally the certification process has the following basic elements:



### Agreed technical requirement or claimed function and application

Evaluate your product for compliance with the quality, safety, performance, legal and ethical standards irrespective of your and your customer's location in the world as well as some unique methodologies developed specially for your products. We can also test the same product to a range of international standards if required.

#### Application

- Evaluate Application
- Review related legislations / Technical requirements

### Documentation review and/or Factory evaluation

Evaluation is conducted to check whether the factory has well maintained an effective Quality Management System and fulfilled the organizational requirements. For Eco-Certification Scheme as an example, on-site evaluation will be carried out and also to draw samples for testing.

#### Document Review

- Quality control measure
- Procedure review

#### (Optional) Factory Evaluation

- On-site evaluation

### Market surveillance

- Purchase samples from the market
- Conduct annually

#### Market surveillance

Market surveillance is usually conducted annually; Intertek will carry out control test on purchased samples from the market to ensure the certified products meet the quality requirement and properly labeled.

### Lab testing

- According to technical requirements
- Sample testing

#### Lab testing

Type and scope of testing will be determined by Intertek depending on the application. Necessary lab testing will be conducted at appropriate stages of pre-production and production (per batch) on samples submitted or on-site selected. For Safety Standard Tested Mark Scheme as an example, pre-production testing is firstly proceeded to prevent costly product errors, and then batch testing will be carried out through on-site sampling.



The following quality control measures shall be adopted, if applicable

- Monitoring incoming materials to confirm satisfaction of technical requirements
- Evaluating the production process and reporting on unforeseen deviations
- Maintaining traceability in the production of labeled products
- Methods for documenting, reporting and handling alterations in materials, chemicals, dyes and processing technologies

### Other Specific Procedures

Tailor-made certification schemes are also available based on your needs. Different requirements apply for each mark, and certain certifications can be granted based on document review and/or testing results without on-site evaluation. Intertek will work with you to customize an evaluation appropriate for your particular operational goals.

Procedures Certification Schemes	Application	Quality Document Review	Design Appraisal	Lab Testing (Pre-production)	Lab Testing (Batch)	Factory Evaluation	Market Surveillance	Valid Period (year)	Intertek Mark on Product
Toys Safety Standard Tested Mark	X	X	X	X	X <sup>1</sup>		X	2	X
Eco-certification	X <sup>2</sup>	X			X <sup>3</sup>	X	X	3	X
Chemical Certification	X	X <sup>4</sup>			X		X	1	X <sup>4</sup>
Quality Tested Mark	X	X			X		X	3	X
Recycled PET Product Certification	X <sup>2</sup>	X			X <sup>1</sup>	X		2	X
Recycled PET Management System Certification	X <sup>2</sup>	X				X		1	

- 1: On-site Sampling  
 2: Questionnaire Required  
 3: Initial and Annual On-site Sampling  
 4: Only product / facility, which has gone through documentation review, could use the Mark on Product

### Did you know...

Intertek provides multiple Certification Schemes to satisfy each and every customer's need. Here are some of the schemes, which are currently offered:

- Toys Safety Standard Tested Mark
- Eco-Certification
- Chemical Certification
- Recycled PET Product or Management System Certification
- Quality Tested Mark(e.g.for sports equipment, footwear and more)



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### About Intertek

Intertek is a leading provider of quality and safety solutions serving a wide range of industries around the world.

From auditing and inspection, to testing, quality assurance and certification, Intertek people are dedicated to adding value to customers' products and processes, supporting their success in the global marketplace.

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