

## Factory Self Inspection Program



Intertek

### Your Challenges

Many brands and retailers aspire to moving in a direction to reward and recognize high performance factories through a process of “Self Inspection”. The key challenge is how do you devise a logical due-diligence approach to Factory Self Inspection which is able to calibrate Legal, Compliance, QA & Procurement departments.

Whether you are looking to place more ownership and responsibility on factories for quality delivery, improve speed to market or wish to build greater confidence in the production process, it is necessary to develop logical risk based systems to rate, qualify and reward your manufacturing facilities.

### Our Solutions

Factories are encouraged to enhance supply chain transparency by taking full responsibility of inline and pre-shipment inspection to improve product quality and delivery. The reward will be lower inspection costs and fewer business disruptions in scheduling, communication and logistics associated with pre-shipment inspections. Intertek’s Factory Self Inspection Program strengthens your internal factory inline inspection process, improves trust and confidence by qualifying factories and people through a process of:

1. Risk Assessments
2. Inspection Process Validation
3. Training and Qualification of People and Process

Qualifying factories and people for self inspection is made possible through a professional and recognized training scheme - “Compliance Practitioners Initiative” (CPI)

#### **HOW IT WORKS**

**Supplier Selection** - Client selects good factories where trust and confidence rating is high

**Risk Assessment** - Intertek will assess the risk of selected suppliers through its Import Safety Intelligence (ISI) program which uses a Factory Self Assessment – Import Safety (FSA-IS) online tool to evaluate a suppliers risk associated with product safety, quality and reputational risk including CSR, environment and security. The program is designed to select competent suppliers well positioned and ready for self inspection.

**On-site Validation** - Intertek conducts an on-site validation to ensure that the necessary program prerequisites are in place. This includes:

- Validating Factory Self Assessment – Import Safety (FSA-IS) results,
- Ensure that in-line and pre-shipment Inspection System and Process are in place
- Ensure that QA/QC staff in the factory are independent of Production
- Ensure that mechanisms, inspection protocols, training records and inspection records are in place



**Prepare Inspection Protocols, Work Instruction, Checklist and Report Formats** - Intertek will work with factories to develop product-specific inspection protocols, defect classification, work instructions, checkpoints, and report formats so all parties are well-calibrated on quality requirements and measurement criteria.

**Qualification Training of Factory QA/QC Staff on Inspection Techniques** - A four day training course for QA and QC staff is provided. The training covers the inspection process from theory, to technical and practical elements.

- All nominated QA/QC staff responsible for inline inspection and final inspection trained
- Qualify factory “Train the Trainer” & provide licensed Intertek training materials
- Corporate certificate issued for “Self Inspection Program” by “Compliance Practitioner’s Initiative” (CPI)
- Factory becomes member of “Compliance Practitioners Initiative” (“CPI”) and subject to three year certification cycle (subject to program rules and requirements).

**Three Year Certification Cycle - Includes Quarterly On-site Program Maintenance, Training and Validation** - Validations of systems, processes and people to ensure the effective implementation and maintenance of the inline and final inspection process.

At Intertek, it is our mission to help you trade with confidence and manage your risk. The Factory Self Inspection Program seeks to increase your competitive advantage and has the following benefits:

- Risk based approach to evaluate and qualify factories
- Due-diligence ensured allowing for legal, compliance, QA & procurement to sleep at night
- World’s best in class Intertek inspector training plans
- Factory inspection process and system qualified
- Periodic audits and training ensure system is maintained & trusted
- Inspection protocols and formats designed by Intertek
- Business benefits include - save cost, reduced business disruption, equitable & ownership, reward and incentive for factory to take full ownership and responsibility for quality

Service limited to China, Bangladesh, India, Indonesia, Pakistan, Sri-Lanka, Thailand, Vietnam, Philippines

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