

Reaching new heights through quality management

Company

Aero-jet Corporation

Industry

Aerospace

Region

USA

Intertek Solutions

Management systems auditing and certification

“We continue to bring on more locations, using Intertek whenever possible, because we see many benefits and advantages”

-Duane Taylor, Aerojet's QMS specialist

Aerojet expanded its QMS to be a multi-site system conforming to three standards.

Introduction

Aerojet-General Corporation, a GenCorp Inc. (NYSE: GY) company, is a world-recognized aerospace and defense leader principally serving the missile and space propulsion and armaments markets. Since its inception manufacturing rocket motors for World War II aircraft, to its current work with NASA and U.S. defense and space agencies, Aerojet



is a leader and innovator throughout the aerospace industry.

This innovation carries over to Aerojet's quality management program. Since 1996, Aerojet has earned multi-site certification to ISO 9001, AS9100, and ISO 14001 across eight U.S. facilities. The company is committed to manufacturing high-quality products and to protecting the environment.

Though Aerojet has used multiple registrars to gain its certifications, the company now engages Intertek for its audits. “Aerojet initially chose Intertek because the company is one of the largest

and most well-known registrars in the industry,” said Rob Shenton, Aerojet's chief operations officer. Now, more than a decade later, Aerojet is still certified through Intertek – and the scope of the certification keeps growing.

Growth of a QMS

Aerojet earned its initial ISO 9001 certification, for its Sacramento and Socorro sites, from Intertek in October 1996. AS9100 Revision A was released in 2001, incorporating the requirements of ISO 9001:2000. Aerojet became certified to this standard in April 2002.

The following years have reflected



growth and consolidation at Aerojet's multi-site QMS.

2003:

The Aerojet Ordnance Tennessee, Inc. site earned its initial certification to ISO 9001.

2006:

The Camden, Ark., Clearfield, Utah, Culpepper, Va. and Gainesville, Va. sites transferred their AS9100 and ISO 9001 registrations to Intertek.

2007:

The Woodland Hills, Calif. site was added as a new site to the corporate AS9100/ISO 9001 certificate.

2008:

Intertek has been selected to assess the new Sacramento, Calif. site, Prospect Green II, to ISO 9001 and AS9100.

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Duane Taylor, Aerojet's QMS specialist

Why Intertek?

"We continue to bring on more locations, using Intertek whenever possible, because we see many benefits and advantages," said Duane Taylor, Aerojet's QMS specialist in Sacramento, Calif. He lists those benefits as:

Greater efficiency: "It is more effective to have multiple sites audited through the same registrar. This means that each site is using the same processes, reports, and auditors."

Industry reputation: "Over the years, Intertek's reputation in the aerospace industry has grown. I believe our certificates will be recognized without question."

Partnership approach: "We have built a business relationship with Intertek, which generates trust. The company has helped us continuously improve our QMS to where it is today."

Simplicity in administration: "I have a single point of contact at Intertek, as well as one purchase order and contract."

Lower costs: "Since the beginning, Intertek has provided competitive pricing."

Whether you're a multi-divisional corporation like Aerojet, or a smaller entrepreneurial firm, Intertek can help you earn certification to AS9100, AS9120, or AS9003 efficiently and cost effectively. Intertek gives you more than a certificate – our flexible auditing, industry-leading reputation, and simplified administration are your strengths as you build and improve an innovative management system.



For further information on Intertek's Quality and Safety solutions visit:

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