

Introduction

On January 29th, 2009, Intertek was accredited as a Commercial Information Verification Unit (UVA 0079) for Standard (NOM) 17020, authorizing us to inspect and validate commercial information contained on the labels of textiles, clothing items, accessories and household linen (NOM-004-SCFI-2006) exported to Mexico. Since June 2010, we have also added the following standards to our accreditation:

- NOM-015-SCFI-2007 - Commercial Information-Labeling for toys.
- NOM-024-SCFI-1998 - Commercial Information for packaging, instruction manuals and warranties of electric and electronic products and household appliances.
- NOM-050-SCFI-2004 - Commercial Information-Labeling of general products.
- NOM-051-SCFI-1994 - General labeling specifications for prepackaged foods and non-alcoholic beverages.

This official status was granted by the Mexican Entity for Accreditation (EMA), an institution that depends directly on the Standards General Management Office of the Ministry of Economy.

Intertek allows importers and exporters of textiles and confections to obtain customs' clearance in Mexico by inspecting and validating product label information, and then issuing a "Proof of Conformity" or a "Compliance Report".

Frequently Asked Questions

How is this process started?

The importer or exporter must submit an inspection request (RF SDI) to the Intertek office nearest to the site from where the product will be shipped (or, in the importer's case, to the Intertek Mexico Office). The request should be accompanied by all documents related to the shipment, such as: invoice, packing list and, most importantly, a copy of the label of the product that is to be exported or imported.

After receiving the RFI, Intertek will communicate the approval of the same by assigning a reference number to the request, preceded by the initials MXL, which enable tracking throughout the whole process of inspection.

What kind of document will Intertek issue to demonstrate that the label complies with the requirements established by the Mexican Customs Authority?

According to Standard (NOM) 17020 re commercial information, Intertek will issue either a "Compliance Report" or "Proof of Conformity", depending on the case and/or on the exporter's/importer's request. Inspection details for each of these documents are given below.

How can a Label Inspection be requested?

Before starting the process, it is important to establish which of the two documents the importer will be needing ("Compliance Report" or "Proof of Conformity"). Importers may choose whichever document is most suited to their purposes, as the difference between the two consists of the location of the inspection.

For the "Compliance Report", it is necessary to visit and inspect the product on site, either at the place of shipment or in the factory where it is made.

For the "Proof of Conformity", the exporter sends samples of the product to be inspected without the inspector having to travel to the location.

Therefore, only in the case of the "Compliance Report" will there be the need to coordinate physical inspections of the products with our offices in the country of export.

Who must pay for issuance of the "Compliance Report" or "Proof of Conformity"?

Payment can be made, either by the exporter or the importer, as long as 50% of the negotiated fee is paid in advance.

What happens if the required information for the service isn't submitted?

Where the necessary documentation is not received, or where 50% of the negotiated fee isn't paid in advance, we will not be able to proceed with inspections nor, consequently, issue either document ("Compliance Report" or "Proof of Conformity").

In such situations, inspection status will remain on "stand-by" for a maximum of two months or an equivalent of 60 days. If after this period of time there have been no movements or responses, the Inspection Request will be automatically cancelled with no refunds. The pre-paid 50% will be kept to compensate the financial losses generated during the unconcluded process.

What is the estimated time from start to finish of a labeling inspection?

Once the request and information have been received, and it has been determined which of the two types of documents is required ("Compliance Report" or "Proof of Conformity"), Intertek will contact the exporter to schedule the inspection. Once results are submitted, the consequent document will be issued within a maximum of 5 days (if the labels comply).

Is there any country that is free from undergoing this process?

No, all products pertaining to this category (textile products or confections) must comply with these requirements and procedures, regardless of their country of origin.

Prohibited Imports

- Doesn't apply.

Restricted Imports

- Doesn't apply.

Timescales for certification

Coordination for inspection, once RFI from exporter has been received.	Within the next 3 workdays after RFI receipt.
Issuance and delivery of "Compliance Report" or "Proof of Conformity".	Within 5 working days after inspection has taken place and final documents have been submitted.

Goods Exempt from Inspection

- All goods contained in these Standards (NOMs) are subject to inspections and issuance of "Compliance Report" or "Proof of Conformity"

Countries Exempt from Inspection

- All countries are subject to these inspections.

Inspection Fees

Fees are subject to prior negotiation with importer or exporter

Final Notes for Exporters

If the information contained in these Guidelines does not provide an answer to questions related to a specific order, please contact your nearest Intertek Office, where trained personnel will be happy assist you.

Intertek is a founder member of the International Federation of Inspection Agencies (IFIA).

Intertek also carries out its work in accordance with WTO agreements on a variety of programs.

Despite every effort being made by Intertek to facilitate the progress of all orders which require inspection, an exporter may occasionally experience a problem.

Exporters/Importers that wish to communicate with Intertek by e-mail, should not that: e-mails might be subject to possible delays and of transmission failure. Systems designed to inform senders of transmission failure are themselves subject to possible delays and may fail altogether. Therefore, you should not assume that e-mail transmission has been received in good order unless you are advised by Intertek that this is the case.

For more information, please visit our website (shown below).

Intertek Office Contact Details

<p>Argentina (IO) Intertek International Ltd. Cerrito 1136 – Piso 2 (C1010AAX) Buenos Aires República Argentina Manager: Enrique Mastroscello T: +5411 5217 9487 F: +5411 5217 9481 Info.buenosaires.gs@intertek.com</p>	<p>Brazil Office (IO) Intertek do Brasil Inspeções Ltda Alameda Mamoré, 503, Edifício Icon - 8º andar CEP 06454-040 - Alphaville - Barueri, SP Brasil Manager: Marcos Gobbi Dir: +55 11 5015 4265 (Office) Mob: +55 11 98228 1591 Info.saopaulo.gs@intertek.com</p>	<p>Chile Office (IO) Intertek Caleb Brett Chile SA Coyancura Nº 2283 Piso 12 Providencia Santiago Chile GTS Coordinator: Miriam Avila T: +56 2 224819100 F: +56 2 224819191 Info.santiago.gs@intertek.com</p>	<p>China Shanghai (CSC) Intertek Testing Services Ltd. 16th Floor, Fangdi Mansion No. 201 NanQuan Road (North) Lujiazui Finance & Trade Zone Pudong, Shanghai, China 200120 Manager: Owen Ye T: +86 21 6887 9250 F: +86 21 5840 1622/1674 Info.shanghai.gs@intertek.com</p>
<p>China Guangzhou (CSC) Intertek Testing Services Shenzhen Ltd. GZ GDD Branch E401, E501, E601, E701, E801, No.7-2, Caipin Road Guangzhou Science City GETDD Guangzhou China 510663 Manager: Jasmine Lin T: + 86 20 8213 9122 Mob: + 86 181 2238 2221 F: +86 20 3220 6081 info.guangzhou.gs@intertek.com</p>	<p>China Ningbo Office (CSC) Intertek Commodities 5F East No.6 Building Lingyun Industry Park, No.1177 Lingyun Road, Ningbo National Hi-Tech Zone, Ningbo, China Post Code: 315000 Contact: Vivien Jin T: +86 (574) 8818 3658 Mob:+86 1886 8678262 F:+86 (574) 88183657 info.ningbo.gs@intertek.com</p>	<p>China Qingdao Office (CSC) Intertek Government & Trade Services 26 Keyuanjingyi Road, Qingdao, Shandong, China 266100 Contact: Sarah Duan T:+86 532 8099 3267 Mob:+86 1895 4269191 F:+86 532 8099 3737 info.qingdao.gs@intertek.com</p>	<p>Colombia Office (IO) Intertek Testing Services Ltd Calle 97 No. 19 A 57 Bogota-Colombia PBX + 571 6108458 Manager: Andres Arteaga T: +571 314 462 1921 (mobile) T: +571 745 0840 ext 0863 F: +571 745 0840 Info.bogota.gs@intertek.com</p>
<p>France (CSC) Intertek International SARL ZAC EcoParc 2 27400 Heudebouville France Manager: Christian Gimenez M: +33 2 627 060962 T: +33 23 263 3165 Info.paris.gs@intertek.com</p>	<p>Germany (CSC) Intertek Caleb Brett Germany GmbH Sachsenteor 1 D-21029 Hamburg, Germany Manager: Irina Baerenwald T: +49 40 513275-0 F: +49 40 513275-55 info.hamburg@intertek.com</p>	<p>Hong Kong (CSC) Intertek Testing Services Hong Kong Ltd 5B Garment Centre 576 Castle Peak Road, Kowloon Hong Kong General Manager: Shirley Li T: +852 2310 9923 F: + 852 2370 2284 Info.hongkong.gs@intertek.com</p>	<p>India (CSC) Intertek India Private Ltd 401 Everest House, 4th Fl 6 Suren Road, Andheri (East) Mumbai – 400093 India Manager: Sridhar Raghavan T: +91 22 6693 4848 F: +91 22 6693 4800 Info.mumbai.gs@intertek.com</p>
<p>Italy (CSC) Intertek Italy Spa Via Aldo Moro 47 I-20060 Gessate Milano Italy Manager: Verdiana Brambilla T: +39 02 9538 3833 F: +39 02 9538 3832 Info.milan.gs@intertek.com</p>	<p>Japan (CSC) Intertek Testing Services (Japan) KK Nihonbashi-N Bldg, 3F 1-4-2 Nihonbashi Horidome-cho Chuo-ku, Tokyo 103-0012 Japan Manager: Hirokazu Masunaga T: +81 3 3669 1082 F: +81 3 3669 1084 Info.tokyo.gs@intertek.com</p>	<p>Kenya (IO) Intertek International Ltd House of Vanguard, 4th fl PO Box 696, 00621 Chiromo Rd, Opp Consolata Church Westlands, Nairobi, Kenya Manager IO: Victor Mbithi T: +254 20 444 9132/3/6 F: +254 20 444 9212 Info.nairobi.gs@intertek.com</p>	<p>Korea (CSC) Intertek Testing Services Korea 5F, Intertek Building #3, Gongdan-ro 160beon-gil Gunpo-si, Gyeonggi-do Korea 15845 Manager: Monica Kim T: +82 2 775 5255 F: +82 2 775 5266 Info.seoul.gs@intertek.com</p>
<p>Mexico (IO) Intertek International Ltd Poniente 134 No. 660 Col. Industrial Vallejo Del. Azcapotzalco México, DF, CP 02300 Manager: Rosa Marquez T. + 52 (55) 5998-0900 and 52 (55) 5357 3625 F: +52 55 5358 5710 Info.mexicocity.gs@intertek.com</p>	<p>Philippines (CSC) Intertek Testing Services Philippines, Inc 21/F One Corporate Center, Meralco Avenue cnr Julia Vargas Avenue, Ortigas Center, Pasig City, Philippines Manager: Rainier Abing Mob: +63 917 865 2355 T: +632 488-9120 (Trunk Line) +632 488-9121 (Direct) info.philippines.gs@intertek.com</p>	<p>Singapore (CSC) Intertek Testing Services (Singapore) Ltd 5 Pereira Road #04-01 Asiawide Industrial Building Singapore, 368025 Manager: Serene Chan T: +65 6 285 7557 F: +65 6 382 8662 Info.singapore.gs@intertek.com</p>	<p>South Africa (CSC) Intertek International Ltd Van Dyk Secure Business Park Unit 96G Corner Van Dyk & Brakpan Roads Boksburg Industrial East Boksburg East Gauteng, South Africa Manager: Cobus Alberts T: +27 11 9144044 F: +27 11 9144217 Info.johannesburg.gs@intertek.com</p>

Intertek Office Contact Details

<p>Spain (CSC) Intertek Ibérica Spain SAU Alda, Recalde 27, 5º 48009 Bilbao Spain Manager: Nerea de Miguel T: +34 94 611 3565 F: +34 94 435 6600 Info.spain@intertek.com Govtserv.bilbao@intertek.com</p>	<p>Sweden (CSC) Intertek Sverige Torshamnsgatan 43, Box 1103 SE-164 22 Kista, Sweden Contact: Ann-Maud Anderzon T:+46 8 750 04 90 M: +46 70 875 20 65 Email: ann-maud.anderzon@intertek.com</p>	<p>Taiwan (CSC) Intertek Testing Services Ltd 8F, No.423, Ruiguang Road, Neihu District, Taipei 11492, Taiwan Supervisor: Serina Lu Direct Line: +886 2 6602 2796 T: +886 2 6602 2888 (ext. 796) F: +886 2 6602 2889 Mob: +886 972 953 797 gsapac.twn.info@intertek.com</p>	<p>Thailand (CSC) Intertek Testing Services (Thailand) Ltd Univest Complex No. 546, 4th Fl., Ratchadapisek Road, Chankasem Chatuchak, Bangkok 10900, Thailand Contact: Suthee Kongsiriwong Manager: Serene Chan T: +662 938 1990 ext 201 F: +662 9381923 M: +668 9004 2003 info.thailand.gs@intertek.com</p>
<p>United Arab Emirates (IO) Intertek International Ltd Dubai Branch Government and Trade Services Middle East. Millennium Plaza Tower, 14thFl. Sheikh Zayed Road P.O. Box 26290, Dubai, U.A.E. Manager: Husny Saeed Tel: +971 (4) 3178777 Fax: +971 (4) 3316883 Info.dubai.gs@intertek.com</p>	<p>United Kingdom (CSC) Intertek International Ltd. Academy Place, 1-9 Brook Street Brentwood Essex CM14 5NQ England Manager: Natalie Schultz Tel: +44 1277 223 255/400 Fax: +44 1277 220 127/296 Info.brentwood.gs@intertek.com</p>	<p>USA Miami (IO) Intertek International Inc. 8600 NW 17th Street, Suite 100, Miami, FL 33126. USA Tel: +1 305 513 3000 Fax: +1 305 513 3001 Manager: Francisco Ibern Info.miami.gs@intertek.com</p>	<p>Vietnam (CSC) Intertek Vietnam 5th, 6th & 7th Floors, Lobby D SOHO Biz Office Building 38 Huynh Lan Khanh St, Ward 2 Tan Binh District Ho Chi Minh City Vietnam Contact: Minh Phan Mobile: +84 90830 3009 Tel: +84 8 7305 1088 Fax: +84 8 6297 1097 info.vietnam.gs@intertek.com</p>

Other Inspection Programmes operated by Intertek

Country	Programme
Algeria	Certificate of Conformity for Exports to Algeria
Botswana	Botswana Import Inspections Regulations (SIIR) to Standards Programme
Cameroon	Certificate of Conformity for Exports to Cameroon
Ecuador	Destination Inspection of Imports to Ecuador
Egypt	Certificate of Inspection for Exports to Egypt
Ethiopia	Certificate of Conformity for Exports to Ethiopia
Gabon	Certificate of Conformity for Exports to Gabon
Ghana	Conformity Assessment Programme for Exports to Ghana
Kenya	Conformity Assessment Programme for Exports to Kenya
Kuwait	Conformity Assessment Programme for Exports to Kuwait
Libya	Certificate of Inspection for Exports to Libya
Mexico	Certificate of Origin Inspection for Exports to Mexico
Mozambique	Pre-shipment Inspection for Exports to Mozambique
Qatar	Certificate of Conformity for Exports to Qatar
Nigeria	Conformity Assessment Programme for Exports to Nigeria
Philippines	Pre-shipment Inspection for Exports to the Philippines
Russia	Certificate of Conformity for Exports to Russia
Saudi Arabia	Conformity Assessment Programme for Exports to Saudi Arabia
Uganda	Conformity Assessment Programme for Exports to Uganda
Uzbekistan	Pre-shipment Inspection for Exports to Uzbekistan