



Building confidence  
through visibility

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Auditing Services

## Don't just meet standards. Raise them.

Competition in today's global business is unforgiving. Every aspect of your business is under the spotlight, and every new market and regulatory change brings new rules and requirements that you must meet.

It's now widely recognized that auditing can provide assurance of a company's compliance with these market requirements. What is not as well-known is that auditing can also be used as a valuable tool to strengthen your business. An audit will give you the validated information you need to make informed business decisions on everything from product quality to business security.

Regular audits are the key to proactively improving your operations: mitigating risks, identifying cost savings, and developing stronger internal systems. When you're confident that your business is running smoothly and efficiently, you can focus your efforts on what matters most – achieving greater success.



## The support you need, when and where you need it.

With Intertek providing validation of your products, processes, and operations, you can be assured that your reputation is in safe hands. Our global network of over 1,000 expert auditors delivers innovative, customized auditing solutions everywhere you do business – and wherever your business may take you.

Intertek audits range from verifying business transactions, to safety and compliance checks, to full inspections of people, processes, and systems. Our services change according to the changes in your requirements, to ensure we continue to meet your needs at every step of the supply chain.

### **Success story – Integrating management systems**

A leading medical device manufacturer recognized that it could become more efficient by consolidating its multiple management systems into a single, global system certified by one certification body. They selected Intertek as their corporate registrar because, along with the expertise and global reach they required, we can provide creative auditing solutions while still following strict regulations.

Intertek provides the client with a specialized audit program, coordinated through a single point of contact, that has given them the tools to fully integrate their global processes. As a direct result of these efficiencies, our client has saved 45% on their annual auditing costs.



## Auditing services

### **Management systems auditing and certification**

As an accredited third-party registrar, we provide independent verification that your management system meets a variety of internationally-recognized standards, such as ISO 9001 or ISO 14001, while assessing its effectiveness in achieving your business objectives. Our internal audit, second-party supplier audit, and Performance Model process analysis services will help you proactively monitor performance while saving valuable time and money.

### **Corporate social responsibility (CSR) auditing and certification**

Intertek, as your trusted partner in social accountability, is committed to honoring the ethical values and respect of all stakeholders and communities, as well as the natural environment. We can successfully validate your code of conduct, business processes, communication plans, and people to both ensure and improve social conditions over a planned and structured timescale. Intertek conducts an array of CSR audits and certifications including SA 8000, BSCI, SMETA, ICTI, WRAP, and more.

### **Eco-Management auditing and certification**

Intertek's Eco-Management services support your environmental and sustainability programs with independent verification and certification solutions. We verify your products and processes against environmental framework and requirements such as carbon emission reduction, carbon footprint, energy efficiency, waste and recycling, green building efficiency, sustainability, and water footprint. Intertek's Eco-Management System™ can be set up to manage and track your environmental program activities, progress, and KPI's. Our independent "eco-report" data verification services ensure the credibility of your corporate environmental and sustainability reporting.

### **Quality and safety assurance inspection**

Through on-site inspections and detailed process reviews, we successfully determine if your merchandise meets industry and government regulations as well as any explicit guidelines you have requested.



### **Supplier assessments**

We help ensure that your business partners possess the technical ability to produce goods or deliver services according to your exact specifications. By examining your suppliers' capabilities, systems, management, and operating procedures, we help ensure that they understand and meet your quality specifications.

### **Laboratory evaluation and benchmarking**

Our laboratory productivity and measurement consultants evaluate your laboratory infrastructure and apply benchmarking criteria. The application of proven methodologies in a laboratory benchmarking study assures that you will have the right information to make intelligent decisions.

### **Supply chain security auditing**

By assessing compliance to global regulations and essential supply chain security programs such as C-TPAT (Customs Trade Partnership Against Terrorism) and GSV (Global Security Verification), we can ensure that your organization and your partners in the supply chain adhere to established business security practices.

### **Food safety auditing and certification**

We conduct comprehensive evaluations of food production, protection, hygiene, and quality management programs: assessing factories, personnel, product and process controls to standards such as HACCP, Good Catering Practices (GCP), IFS, BRC, and ISO 22000.

### **Medical device regulatory review**

We provide a full suite of expert third-party solutions to regulatory compliance, including Notified Body technical file reviews for CE Marking, FDA 510(k) premarket reviews, and FDA Accredited Person facility inspections.

### **Pharmaceutical GMP validation**

With our in-depth knowledge of industrial processes, good manufacturing practices, and total quality management, together with our extensive international network of pharmaceuticals experts, we can help you achieve conformance to GMP guidelines.

### **Health & Beauty GMPC audits**

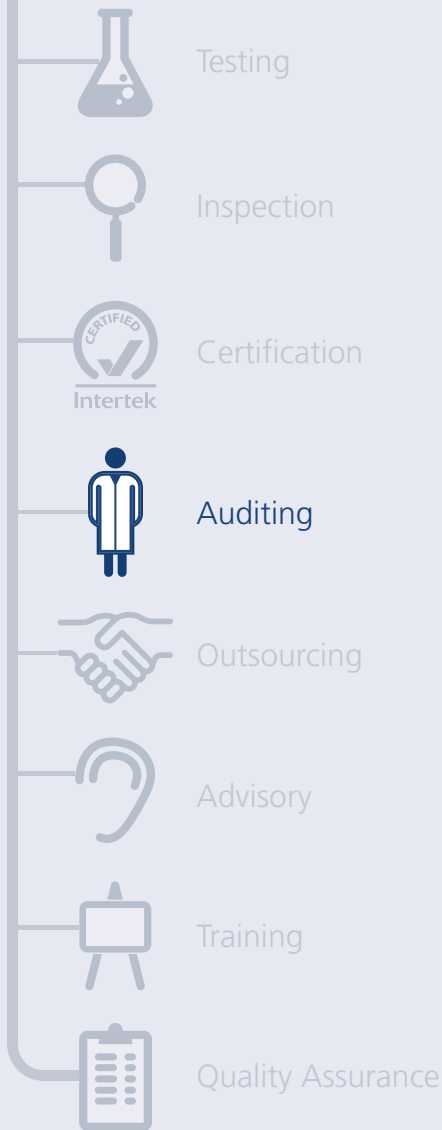
As the cosmetic industry continues to experience a surge in technological advancements and improved quality procedures, brands are tightening supplier requirements of factory hardware, facilities, environment, hygiene, personnel, and management systems. Intertek offers Good Manufacturing Practice of Cosmetic (GMPC) audits according to standards such as ISO 22716, the US Federal Cosmetic Guideline, the European Cosmetic Directive, and the ASEAN Cosmetic Directive.

### **Hydrocarbon accounting audits**

We audit the allocation, laboratory, sampling, metering, and expenditure processes of companies in the oil and gas industry, to determine their compliance with regulations such as the Sarbanes-Oxley Act.

### **Clean room validation**

Our in-depth and detailed assessment of clean room conditions includes establishing defined control limits, developing monitoring programs, and documenting all results.



## Globally grounded where you need us most.

Your business knows no boundaries – and neither does ours. Wherever you do business, there's an Intertek office and qualified auditors well versed in the local language, culture, and laws nearby. For more information, please contact us:

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