



Introducing Intertek’s New Training Loyalty Programme

At Intertek, customer satisfaction is our ultimate goal in every aspect of our business. Our training services play a key role in achieving this goal, providing our customers with training opportunities for their internal auditors and key personnel who need to be aware of the many standards that we certify for.

In that regard, we are pleased to announce the launch of our new **Training Loyalty Programme** to reward customers who have taken our public training courses. This is a programme that we believe has never been offered anywhere in the world, making it a first not only for Intertek, but also for our loyal customers.

How It Works

When your employees take our public training courses here in North America, we keep track of your company’s training fee payments in our Training Loyalty Program database, with a certain percentage of the training fees being converted to training dollar credits. The conversion rates are as follows:

Training Fee	Percentage towards training dollar credits
\$10,000 or under	5%
\$10,001—20,000	10%
\$20,001—30,000	15%
\$30,001 and over	20%

Conditions

1. This program applies to training registrations on company and per site basis.
2. Training dollar credits are accumulated and used through public training classes held in North America and in any format e.g. classroom, webinar only.
3. Training dollar credits will be credited into our Training Loyalty Program Database only after the training is completed and the course payment is fully made.
4. 1 training dollar credit is equal to \$1 that can be used to pay for future training classes to be held in North America in any format e.g. classroom, webinar only.
5. If your company paid a discounted course fee, only the actual fee that your company paid will be counted.

6. For a company site located in Canada, the training dollar credit will be counted in CAD\$. For a company site located outside Canada, the training dollar credit will be counted in US\$.
7. When the training dollar credits are redeemed, sufficient training dollar credit balance shall be in your company site account to pay for the entire course fee. Any remaining training dollar credit balance can stay in your company site account for future use.
8. Training dollar credits will never expire.
9. This program is effective from October 1, 2012. Any training completed before October 1, 2012 will not be counted toward this program.

Should you have any questions about our Training Loyalty Programme, please contact our Training Manager, Fanny Ho, at yuenlan.ho@intertek.com or at (905) 876-6939.